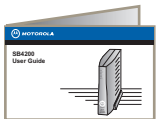


SB4200 Cable Modem Installation

UNIX users must open User Guide (SB4200.pdf) located in Acrobat folder on CD-ROM.

1



High Speed Access to the Internet

2



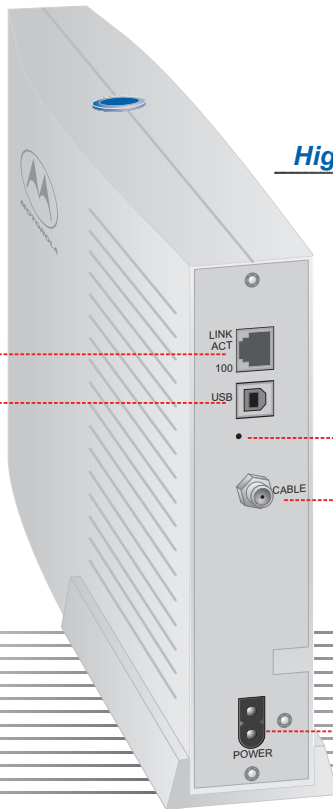
Ethernet



USB

OR

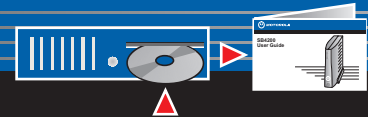
3



Reset button

4





❖ Troubleshooting

This information is to help you quickly solve a problem. Before calling your service provider, try pressing the reset button on the back panel to reboot.

The Problem

Green POWER light is OFF

Cannot receive or send data



The Solution



Check that the power cord is plugged in.



Try pressing the Standby button.



Check that your TV is working if you have cable TV.



Try pressing the Standby button.



Check the coaxial cable connections.



If the LINK/ACT light on the rear panel is OFF, check the Ethernet cable.



Check the IP address
(*follow the steps in Verify Your IP Address*).



Check the lights on the front panel.
Note the first light that is off, and then refer to User Guide.