

Hi-Gain<sup>™</sup> Dual-Band Wireless-N Router

HD45R





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# Federal Communication Commission Interference Statement

#### FCC Part 15

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- 1. Reorient or relocate the receiving antenna.
- 2. Increase the separation between the equipment and receiver.
- 3. Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- 4. Consult the dealer or an experienced radio technician for help.

#### **FCC Caution**

This equipment must be installed and operated in accordance with provided instructions and a minimum 20 cm spacing must be provided between computer mounted antenna and person's body (excluding extremities of hands, wrist and feet) during wireless modes of operation.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following

two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Any changes or modifications not expressly approved by the party responsible for compliance could void the authority to operate equipment.

#### Federal Communication Commission (FCC) Radiation Exposure Statement

This equipment complies with FCC radiation exposure set forth for an uncontrolled environment. In order to avoid the possibility of exceeding the FCC radio frequency exposure limits, human proximity to the antenna shall not be less than 20cm (8 inches) during normal operation.

The antenna(s) used for this transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

The equipment version marketed in US is restricted to usage of the channels 1-11 only.

# **R&TTE** Compliance Statement

This equipment complies with all the requirements of DIRECTIVE 1999/5/EC OF THE EUROPEAN PARLIAMENT AND THE COUNCIL of March 9, 1999 on radio equipment and telecommunication terminal Equipment and the mutual recognition of their conformity (R&TTE).

The R&TTE Directive repeals and replaces in the directive 98/13/EEC (Telecommunications Terminal Equipment and Satellite Earth Station Equipment) As of April 8, 2000.

#### Safety

This equipment is designed with the utmost care for the safety of those who install and use it. However, special attention must be paid to the dangers of electric shock and static electricity when working with electrical equipment. All guidelines of this and of the computer manufacture must therefore be allowed at all times to ensure the safe use of the equipment.

#### **EU Countries Intended for Use**

The ETSI version of this device is intended for home and office use in Austria, Belgium, Denmark, Finland, France, Germany, Greece, Ireland, Italy, Luxembourg, the Netherlands, Portugal, Spain, Sweden, and the United Kingdom.

The ETSI version of this device is also authorized for use in EFTA member states:

Iceland, Liechtenstein, Norway, and Switzerland.

## **EU Countries Not intended for use**

None.

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## **Chapter I: Product Information**

## 1-1 Introduction and safety information

Thank you for purchasing the HD45R Hi-Gain™ Dual Band Wireless N Router!

This Dual Band router is the best choice for *Small office / Home office* users. All computers and network devices can share a single DSL/cable modem internet connection at high speed. Easy install procedures allow any users to setup a network environment in a very short time. When the number of computers and network-enabled devices grow, you can also expand the number of network just by attaching network switches or adding access points or wireless range extenders to extend the scope of your network.

#### 2.4GHz vs 5GHz

The HD45R supports 2.4GHz and 5GHz bands.

2.4GHz is the most commonly used wireless bandwidth. It also has a very narrow range of channels, usually between 1-11. Common household devices such as microwaves and cordless phones also use the 2.4GHz bandwidth, and can cause interference with your wireless network. As a result of its heavy usage and narrow range of channels, the speed and range of typical WiFi devices can be negatively affected.

5GHz solves this problem by providing a faster, less congested, bandwidth with a wider range of available channels.

With built-in dual band 2.4GHz and 5GHz radios, this router supports the IEEE 802.11b/g/n and IEEE 802.11a/n wireless network standards simultaneously. All computers and wireless-enabled network devices (including PDA, cellular phone, game console, etc.) can connect to this wireless router without additional cabling. 802.11N wireless capability also gives you the highest wireless speeds. *With a compatible wireless card* 

# installed in your PC, you can transfer files at up to 750Mbps (combined 2.4GHz and 5GHz transfer data rate)!

#### Router Features:

- Supports 2.4GHz and 5GHz wireless devices simultaneously.
- High Internet Access throughput.
- Allow multiple users to share a single Internet line.
- Share a single Cable or DSL internet connection.
- Access private LAN servers from the internet.
- Four wired LAN ports (10/100/1000M) and one WAN port (10/100/1000M).
- Provides IEEE 802.11a/b/g/n wireless LAN capability.
- Support DHCP (Server/Client) for easy IP-address setup.
- Advanced network and security features like: Special Applications, QoS, DMZ, Virtual Servers, Access Control, Firewall.
- Allows you to monitor the router's status: DHCP Client Log, System Log, Security Log and Device/Connection Status.
- Easy to use Web-based GUI for network configuration and management purposes.
- Remote management function allows configuration and upgrades from a remote computer (over the Internet).
- Auto MDI / MDI-X function for all wired Ethernet ports.

## 1-2 Safety Information

In order to keep users and property safe, please follow the following safety instructions:

- 1. This router is designed for indoor use only; DO NOT place this router outdoors.
- 2. DO NOT put this router at or near hot or humid places, like a kitchen or bathroom.
- 3. DO NOT pull any connected cable with force; disconnect it from the router first.
- 4. If you want to place this router at high places or hang on the wall, please make sure the router is firmly secured. Falling from high places would damage the router and its accessories and the warranty will be void.
- 5. Accessories of this router, like the antennas and power supply, are dangers to small children under 3 years old. They may put the small parts in their nose or month and it could cause serious injuries. KEEP THIS ROUTER OUT THE REACH OF CHILDREN!
- 6. The router will become warm when being used for long time (*This is normal and is not a malfunction*). DO NOT put this router on paper, cloth, or other flammable materials.
- 7. There's no user-serviceable part inside the router. If you found that the router is not working properly, please contact your dealer of purchase and ask for help. DO NOT disassemble the router, warranty will be void.
- 8. If the router falls into water when it's powered, DO NOT use your hand to pick it up. Switch the electrical power off before you do anything, or contact an experienced technician for help.

9. If you smell something strange, or even see some smoke coming out from the router or power supply, remove the power supply or switch the electrical power off immediately, and call dealer of purchase for help.

## 1-3 System Requirements

- Internet connection, provided by DSL or cable modem with a RJ-45 Ethernet port.
- Computer or network devices with wired or wireless network interface card.
- Web browser (Microsoft Internet Explorer 4.0 or above, Netscape Navigator 4.7 or above, Opera web browser, or Safari web browser).
- An available AC power socket (100 240V, 50/60Hz)

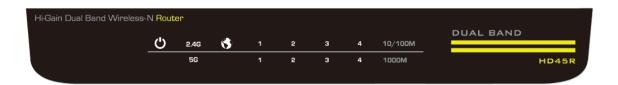
## 1-4 Package Contents

Before you starting to use this router, please check if there's anything missing in the package, and contact your dealer of purchase to claim for missing items:

- HD45R Hi-Gain™ Dual Band Wireless N Router
- 3dB Antennas (3x)
- Ethernet Cord (1x)
- Quick installation guide
- Setup CDROM
- A/C power adapter 12V/1.25A

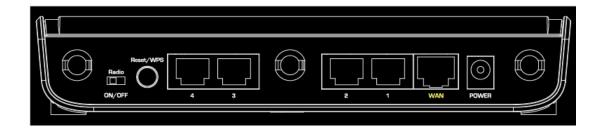
## 1-5 Product Overview

## Front Panel



| LED Name  | Light Status | Description                              |
|-----------|--------------|--|
| O PWR     | On           | Router is switched on and correctly      |
| PWK       |              | powered.                                 |
|           | On           | 2.4GHz Wireless WPS function is enabled. |
| 2.4G      | Off          | 2.4GHz Wireless network is switched off. |
| 2.40      | Flashing     | 2.4GHz Wireless LAN activity             |
|           |              | (transferring or receiving data).        |
|           | On           | 5GHz Wireless WPS function is enabled.   |
| 5G        | Off          | 5GHz Wireless network is switched off.   |
| 30        | Flashing     | 5GHz Wireless LAN activity (transferring |
|           |              | or receiving data).                      |
|           | On           | WAN port is connected.                   |
| WAN       | Off          | WAN port is not connected.               |
| 6         | Flashing     | WAN activity (transferring or receiving  |
|           |              | data).                                   |
| Wired 1-4 | On           | LAN port is linked in 10/100Mbps speed.  |
| ,,,,,     | Off          | LAN port is not linked in 10/100Mbps     |
| 10/100M   |              | speed.                                   |
| Wired 1-4 | On           | LAN port is linked in 1000Mbps speed     |
| 1000M     | Off          | LAN port is not linked in 1000Mbps speed |

## Back Panel



| Item Name     | Description  |  |  |
|---------------|--|--|--|
| Antenna 1/2/3 | SMA antenna ports for 3dBi dipole antennas.                          |  |  |
| Radio ON/OFF  | Switch to activate or deactivate the router's wireless functions.    |  |  |
| Reset / WPS   | Reset the router to factory default settings (clear all settings) or |  |  |
|               | start WPS function. Press this button and hold for 10 seconds to     |  |  |
|               | restore all settings to factory defaults; press this button for less |  |  |
|               | than 5 seconds once to start 2.4GHz wireless WPS function, and       |  |  |
|               | press this button for less than 5 seconds twice to start 5GHz        |  |  |
|               | wireless WPS function.   |  |  |
| Wired Modem   | Wide Area Network (WAN / Internet) port.                             |  |  |
| Wired 1 – 4   | Local Area Network (LAN) ports 1 to 4.                               |  |  |
| Power         | 12V/1A Power Connector   |  |  |

NOTE: For 2.4GHz 802.11b and 802.11g mode, the signals can be transmitted only by antenna 1 (The antenna on the right side of the rear panel).

For 2.4 GHz 802.11n mode: The router is operating in a 2T2R Spatial Multiplexing MIMO configuration. Two (2) antennas are for signal transmitting and two (2) antennas are for signal receiving.

For 5GHz 802.11a/n mode: The router is operating in 3T3R Spatial Multiplexing MIMO configuration. Three (3) atnennas are for singal transmitting and three (3) antennas are for signal receiving)

## **Chapter II: System and Network Setup**

#### 2-1 Build network connection

Please read the following instruction to build the network connection between your new HD45R Hi-Gain<sup>TM</sup> Dual Band Wireless N Router and your computers, network devices:

- 1. Connect your DSL / cable modem to the WAN port of the HD45R by Ethernet cable.
- 2. Connect all your computers, network devices (network-enabled consumer devices, like game console, or switch / hub) to the LAN port of the router.
- 3. Connect the A/C power adapter to the wall socket, and then connect it to the 'Power' socket of the router.
- 4. Please check all LEDs on the front panel. 'PWR' LED should be steadily on, WAN and LAN LEDs should be on if the computer / network device connected to the respective port of the router is powered on and correctly connected. If PWD LED is not on, or any LED you expected is not on, please recheck the cabling, or jump to '4-2 Troubleshooting' for possible reasons and solution.

## 2-2 Connecting to the HD45R

After the network connection is made, the next step you should do is setup the router with proper network parameters, so it can work properly in your network environment.

Before you can connect to the router and start configuration procedures, your computer must be able to get an IP address automatically (use dynamic IP address). Most computers are by default set to this setting. If your computer is set to this, please skip to section 2-2-4.

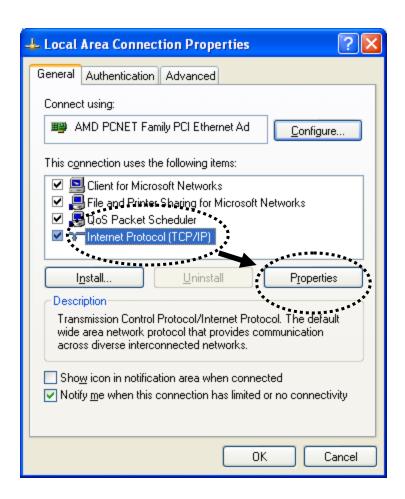
If you are unsure what your computer is set to or you are using a static IP address, please follow the instructions below to configure your computer to use a dynamic IP address:

## If the operating system of your computer is....

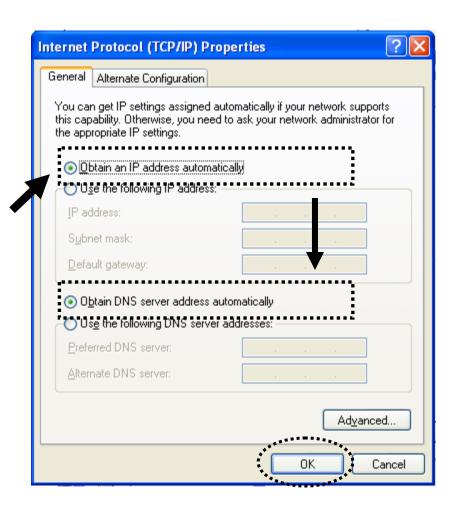
Windows XP
 Please go to section 2-2-1
 Please go to section 2-2-2
 Please go to section 2-2-3
 Please go to section 2-2-3
 Please go to section 2-2-4

#### 2-2-1 Windows XP IP Address Setup:

1. Click 'Start' button (it should be located at lower-left corner of your computer), then click control panel. Double-click *Network and Internet Connections* icon, click *Network Connections*, then double-click *Local Area Connection*, *Local Area Connection Status* window will appear, and then click 'Properties'

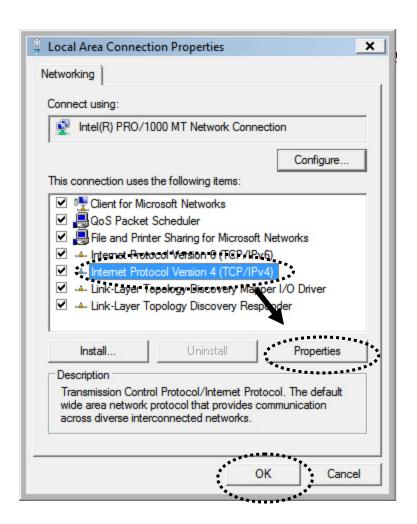


2. Select 'Obtain an IP address automatically' and 'Obtain DNS server address automatically', then click 'OK'.

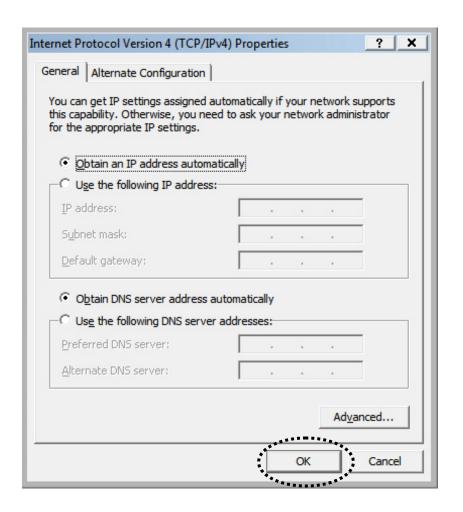


#### 2-2-2 Windows Vista/7 IP Address Setup:

1. Click 'Start' button (it should be located at lower-left corner of your computer), then click control panel. Click *View Network Status and Tasks*, and then click *Manage Network Connections*. Right-click *Local Area Network, then select 'Properties'*. *Local Area Connection Properties* window will appear, select 'Internet Protocol Version 4 (TCP / IPv4), and then click 'Properties'

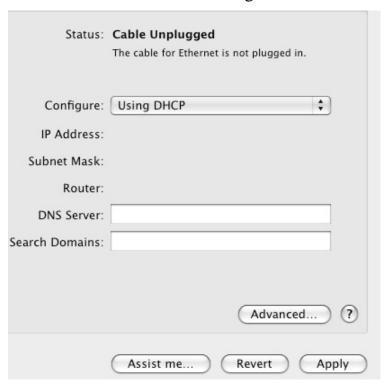


2. Select 'Obtain an IP address automatically' and 'Obtain DNS server address automatically', then click 'OK'.



## 2-2-3 Mac OS X IP Address Setup

Go to your system preferences, go to network. Select your network connection. Make sure 'Configure' is set to 'Using DHCP'.



#### 2-2-4 Tablet/Smartphone Setup

#### iOS (iPhone or iPad)

Go to your settings on your tablet or smart phone



First, make sure JavaScript is On: Go to Settings icon Select (a) Safari > make sure (b) JavaScript is ON.



back to Home Screen > Select Settings > In Wi-Fi Networks, select (c) "Hawking\_HD45R\_2.4GHz" > (d) Make sure your Wi-Fi is connected to Hawking\_HD45R\_2.4GHz



#### Android (Android 2.1 +)

Go to Settings



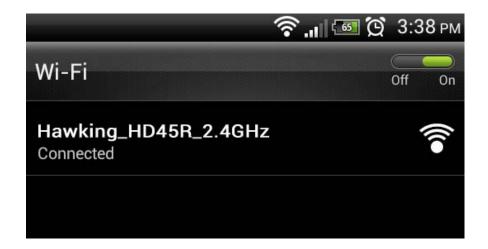
Go to Wireless & Networks



Check "Turn on Wi-Fi" and then click on Wi-Fi settings



Look for Hawking\_HD45R\_2.4GHz, then select to connect



#### 2-2-5 Accessing the Setup Page via Browser

After your computer has obtained an IP address from router, please start your web browser.

Type in the address field of your web browser: 192.168.1.254

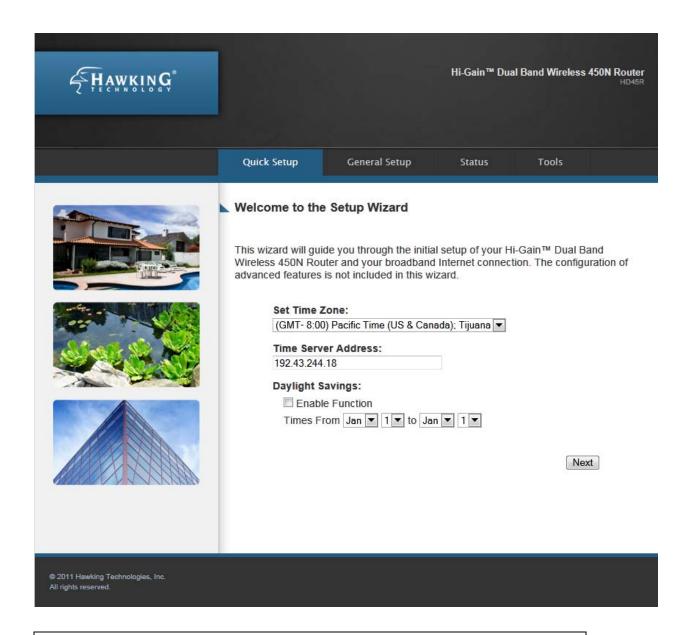
The following message should be shown:



Please input user name and password in the field.

Default user name: admin Default Password: 1234

Press 'OK' button, and you can see the web management interface of this router:

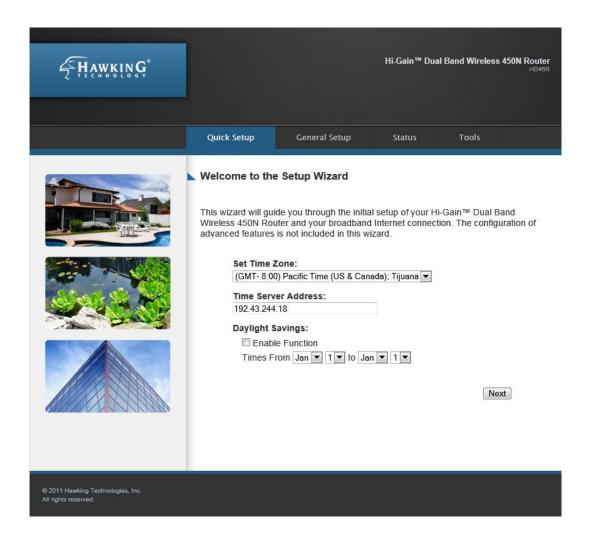


NOTE: If you can't see the web management interface, and you're being prompted to input user name and password again, it means you didn't input username and password correctly. Please retype user name and password again. If you're certain about the user name and password you type are correct, please go to '4-2 Troubleshooting' to perform a factory reset, to set the password back to default value.

## 2-3 Quick Setup Wizard

This router provides a 'Quick Setup' procedure, which will help you to complete all required settings you need to access the Internet in very short time. Please follow the following instructions to complete the 'Quick Setup':

Please go to Quick Setup menu by clicking 'Quick Setup' button.



The following message will be displayed:

#### 1. Set Time Zone



Next

Time Zone (1):

Please press ▶ button, a drop-down list

will be shown, and you can choose a time zone of the
location you live.

Time Server

Input the IP address / host name of time server
Address (2):

here

Daylight

If the country you live uses daylight saving,
Savings(3):

please check 'Enable Function' box, and choose the

duration of daylight saving.

After you finish with all settings, please click 'Next' button.

NOTE: There are several time servers available on internet:

129.6.15.28 (time-a.nist.gov) 132.163.4.101 (time-a.timefreq.bldrdoc.gov) 131.107.1.10 (time-nw.nist.gov)

If you found that the time of router is incorrect, try another time server.

The next page should prompt you to select the type of broadband internet connection.

Select the type of broadband Internet connection that you are currently configuring:

Cable Modem Setup (Dynamic IP)

For Internet connections using coaxial cables (TV cables). Typically used with Cable modem setups.

DSL and Cable Modem Setup (Static IP)

Some Internet service providers frequently use a Fixed IP Address for your Broadband connection. If you have been provided with this information, choose this option and enter the assigned IP Address, Subnet Mask, Gateway IP Address and DNS IP Address in the next step.

DSL (PPPoE)

If you connect to the Internet using a DSL Modem and your ISP has provided you with a Password and a Service Name, then your ISP uses PPPoE to establish a connection. You must choose this option and enter the required information.

O DSL (PPTP)

If you connect to the Internet using a DSL Modem and your ISP has provided you with a Password, Local IP Address, Remote IP Address and a Connection ID, then your ISP uses PPTP to establish a connection. You must choose this option and enter the required information.

DSL (L2TP)

Layer Two Tunneling Protocol DSL connections.

Next

Please choose the broadband (Internet connection) type you're using in this page. There are 5 supported types of Internet connection. They are:

| Dynamic IP     | - Please go to section 2-3-1 |
|----------------|------------------------------|
| Static-IP xDSL | - Please go to section 2-3-2 |
| PPPoE xDSL     | - Please go to section 2-3-3 |
| PPTP xDSL      | - Please go to section 2-3-4 |
| L2TP xDSL      | - Please go to section 2-3-5 |

If you're not sure, please contact your Internet service provider. A wrong Internet connection type will cause problems and you will not be able to connect to internet.

## 2-3-1 Setup Procedure for Cable/Dynamic IP ISP

NOTE: Some service providers use 'DHCP' (Dynamic Host Configuration Protocol) to assign IP address to you. In this case, you can choose 'Cable Modem' as Internet connection type, even you're using another connection type, like xDSL. Also, some cable modem uses PPPoE, so you can choose 'PPPoE xDSL' for such cable modem connection, even you're using a cable modem.

If required by your Internet Service Provider, you can enter the Host Name and Mac Address of your registered network device here. If you do not know or do not have a Host Name and Mac Address, simply click 'Continue' to proceed.

| Host Name:   |                   |      | 1          |
|--------------|-------------------|------|------------|
| MAC Address: | 00000000000       |      | 2          |
|              | Clone MAC Address |      |            |
|              |                   |      |            |
|              |                   | Back | Continue 3 |

Host Name (1): Please input the host name of your computer, this is optional, and only required if your service provider asks you to do so.

MAC address (2): Please input MAC address of your computer here, if your service provider only permits a computer with a certain MAC address to access internet. If you're using the computer which is used to connect to Internet via cable modem, you can simply press 'Clone Mac address' button to fill the MAC address field with the MAC address of your computer.

After you finish with all settings, please click 'Continue' (3) button; if you want to go back to previous menu, click 'Back'.

## 2-3-2 Setup procedure for 'Fixed-IP DSL':

DSL and Cable Modem Setup (Static IP Address)

| •                   | s, Subnet Mask, Default Gateway and DNS Address<br>vice Provider. Click 'Continue' to proceed. |  |  |
|---------------------|--|--|--|
| IP Ad               | dress: 1   |  |  |
| Subnet              | Mask: 2  |  |  |
| Default Gat         | eway: 3  |  |  |
| DNS Ad              | dress: 4   |  |  |
|                     | Back Continue 5  |  |  |
| IP address (1):     | Please input IP address assigned by your service provider.                                     |  |  |
| Subnet Mask (2):    | Please input subnet mask assigned by your service provider                                     |  |  |
| Default Gateway (3) | : Please input the IP address of Default Gateway provided by your service provider.            |  |  |
| DNS Address(4)      | Please input the IP address of DNS server provided by your service provider.                   |  |  |

You must use the addresses provided by your Internet service provider; a wrong setting value will cause connection problems.

When you finish with all settings, press 'Continue' (5); if you want to go back to previous menu, click 'Back'.

NOTE: You can choose this Internet connection method if your service provider assigns a fixed IP address (also know as static address) to you, and you are not using DHCP or PPPoE protocol. Please contact your service provider for further information.

## 2-3-3 Setup procedure for 'PPPoE DSL':

#### Point-to-Point Protocol over Ethernet (PPPoE)

Enter the Point-to-Point Protocol over Ethernet (PPPoE) User Name and Password assigned by your Service Provider. The Service Name is normally optional, but may be required by some Service Providers. Enter a Idle Time (in minutes) to define a maximum period of time for which the Internet connection is maintained during inactivity. If the connection is inactive for longer than the Maximum Idle Time, then the connection will be dropped. You can enable the Connect on Demand option to automatically re-establish the connection as soon as you attempt to access the Internet again. If your Internet Service Provider requires the use of PPPoE, enter the information below.

| User Name:       | 172.1.1.1   | •                         | 1            |
|------------------|-------------|---------------------------|--------------|
| Password:        | 255.255.0.0 |                           | 2            |
| Service Name:    |             |                           | 3            |
| MTU:             | 1392        | (512<=MTU Value<=149      | 2) 4         |
| Connection Type: | Continuous  | ▼ Connect                 | Disconnect 5 |
| Idle Time Out:   | 10          | (1-1000 minutes) <b>6</b> |              |
|                  |             | Back                      | Continue 7   |

User Name (1): Please input user name assigned by your Internet service provider here.

Password (2): Please input the password assigned by your Internet service provider here.

Service Name (3): Please give a name to this Internet service, this is optional

MTU (4): Please input the MTU value of your network connection here. If you don't know, you can use default value.

Connection Please select the connection type of Internet
Type (5): connection you wish to use (detailed explanation listed

below).

Idle Time Out (6): Please input idle time out, (detailed explanation listed below).

When you finish with all settings, please click 'Continue' (7); if you want to go back to previous menu, click 'Back'.

MTU - Please use default value. If you need to change, please be sure to contact your service provider for a proper value.

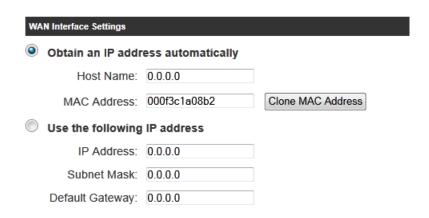
**Connection Type - There are 3 options:** 

- 'Continuous' keep internet connection alive, do not disconnect,
- 'Connect on Demand' only connects to Internet when there's a connect attempt
- 'Manual' only connects to Internet when 'Connect' button on this page is pressed, and disconnects when 'Disconnect button is pressed.

Idle Time Out: Specify the time to shutdown internet after no internet activity is detected. This option is only available when connection type is 'Connect on Demand'.

## 2-3-4 Setup procedure for 'PPTP DSL':

PPTP DSL requires two kinds of setting: WAN interface setting (setup IP address) and PPTP setting (PPTP user name and password). Here we start from WAN interface setting:



Select how you will obtain an IP address from your service provider. You can choose 'Obtain an IP address automatically' (equal to DHCP, please refer to 'dynamic IP 'section above), or 'Use the following IP address' (i.e. static IP address).

WAN interface settings must be correctly set, or the Internet connection will fail even those settings of PPTP settings are correct. Please contact your Internet service provider if you do not know what you should fill in these fields.

| PPTP Settings    |   |
|------------------|---|
| User ID:         | 1   |
| Password:        | 2   |
| PPTP Gateway:    | 0.0.0.0   |
| Connection ID:   | (Optional) 4                                    |
| MTU:             | 1392 (512<=MTU Value<=1492) 5                   |
| BEZEQ-ISRAEL:    | Enable (for BEZEQ network in ISRAEL use only) 6 |
| Connection Type: | Continuous • Connect Disconnect 7               |
| Idle Time Out:   | 10 (1-1000 minutes) <b>8</b>                    |
|                  | Back Continue 9                                 |

User Name (1): Please input user ID (user name) assigned by your

Internet service provider here.

Password (2): Please input the password assigned by your Internet

service provider here.

PPTP Please input the IP address of PPTP gateway

Gateway (3): assigned by your Internet service provider here.

Connection Please input the connection ID here, this is

*ID* (4): optional and you can leave it blank.

MTU (5): Please input the MTU value of your network

connection here. If you don't know, you can use default

value.

BEZEQ-ISRAEL (6): Setting item 'BEZEQ-ISRAEL' is only required to

Check if you're using the service provided by BEZEQ

network in Israel.

Connection Please select the connection type of Internet

type (7): connection you wish to use, please refer to 2-3-3 for

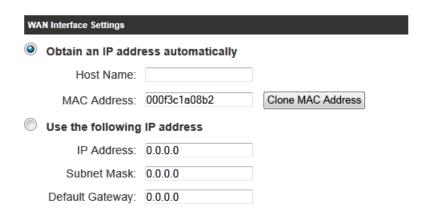
detailed descriptions.

| Idle Time       | Please input the idle time out of Internet |
|-----------------|--|
| <i>Out</i> (8): | connection you wish to use.                |

When you finish with all settings, please click 'Continue' (9); if you want to go back to previous menu, click 'Back'.

# 2-3-5 Setup procedure for 'L2TP DSL':

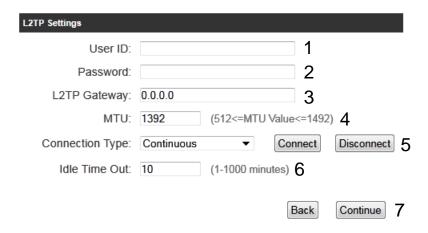
L2TP is another popular connection method for DSL.



Select how you will obtain an IP address from your service provider. You can choose 'Obtain an IP address automatically' (equal to DHCP, please refer to 'Dynamic IP' section above), or 'Use the following IP address' (i.e. static IP address).

WAN interface settings must be correctly set, or the Internet connection will fail. Please contact your Internet service provider if you do not know what you should fill in these fields.

Now please go to L2TP settings section:



| User Name (1):        | Please input user ID (user name) assigned by your  |
|-----------------------|--|
|                       | Internet service provider here.  |
| Password (2):         | Please input the password assigned by your Internet service provider here.                                     |
| L2TP Gateway (3):     | Please input the IP address of PPTP gateway assigned<br>by your Internet service provider here.                |
| MTU (4):              | Please input the MTU value of your network connection here. If you do not know, you can use the default value. |
| Connection type (5):  | Please select the connection type of Internet connection you wish to use, please refer to section 2-3-3        |
| Idle Time<br>Out (6): | Please input the idle time out of Internet connection you wish to use.   |

When you finish with all settings, please click 'Continue' (7); if you want to go back to previous menu, click 'Back'.

# 2-3-6 Basic Wireless Setup

home/office computers.

2.4 GHz SSID = Hawking\_HD45R\_2.4GHz

5 GHz SSID = Hawking\_HD45R\_5GHz

By default:

|                             |   | onnecting wirelessly from your home/office   |
|-----------------------------|---|--|
| 2.                          | .4Ghz SSID:   | 1  |
| 50                          | Ghz SSID:   |  |
| alphanumeri<br>password, le | cal password (8 characte<br>eave the field blank and cl | I/home wireless network, enter an rs or more) below (If you do not wish to use a ick Finish). Users signing on to your home nter this password to connect to the internet: |
|                             | 2.4Ghz Security 5Ghz Security:                          | 2  |
|                             |   | Back Continue 3  |
| On this p                   | page (1), you can                                       | d router so it creates two wireless names (SSIDs). create a custom name for both the 2.4 GHz band you will use when connecting wirelessly from your                        |

You can also create a wireless password (2). By default, this will use a WPA-PSK key (8 characters or more). Users connecting to the router will be required to enter this password to connect to the internet. If you do not wish to create a key, leave the field blank.

When you finish with all settings, please click 'Continue'(3); if you want to go back to previous menu, click 'Back'.

# 2-3-7 Complete Setup

#### Save and Restart

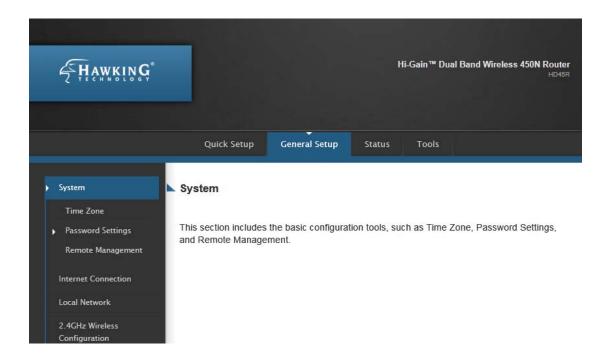
Select 'Back" to make changes or press Finish' to restart the system and have your new changes take effect.



When you finish with all settings, please click 'Finish'; if you want to go back to previous menu, click 'Back'. The router will reboot in a few seconds. Congratulations! You have completed the setup of your router. Please connect with your computer and go online.

# 2-4 General Setup

In this chapter, you'll learn how to change the time zone, password, and remote management settings. Please start your web browser and log onto router web management interface, then click 'General Setup' button and then click 'System' on the left hand column.



### 2-4-1 Time zone and time auto-synchronization

Please click 'System' menu on the left of web management interface, then click 'Time Zone', and the following message will be displayed on your web browser:

### Time Zone



Please select time zone at 'Time Zone' drop-down list, and input the IP address or host name of time server. If you want to enable daylight savings setting, please check 'Enable' box, and set the duration of daylight setting. When you finish, click 'Apply'. You'll see the following message displayed on web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management

interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

# 2-4-2 Change management password

Default password of this router is 1234, and it's displayed on the login prompt when accessed from web browser. There's a security risk if you don't change the default password, since everyone can see it. This is very important when you have wireless function enabled.

To change password, please follow the following instructions:

Please click 'System' menu on the left of web management interface, then click 'Password Settings', and the following message will be displayed on your web browser:

| Password Settings  |                            |                         |  |  |
|--|----------------------------|-------------------------|--|--|
| You can change the password required while logging into the Hi-Gain™ Dual Band Wireless 450N Router's web-based management system. By default, the password is 1234. |                            |                         |  |  |
| Passwords can contain 0 to   | 30 alphanumeric characters | and are case sensitive. |  |  |
| Current Pa   | assword:                   | 1                       |  |  |
| New Pa   | assword:                   | 2                       |  |  |
| Confirm Pa   | assword:                   | 3                       |  |  |
|  |                            | Back Apply              |  |  |
| Current<br>Password (1):   | Please input currei        | nt password here.       |  |  |
| New Password (2):  | Please input new p         | password here.          |  |  |
| Confirmed<br>Password (3):   | Please input the sa        | ime new password again. |  |  |

When you finish, click 'Apply'. If you want to keep the original password,

click 'Cancel'.

If the password you typed in 'New Password' (2) and 'Confirmed Password' (3) field are not the same, you'll see the following message:



It the 'Current Password' field is wrong, please click 'OK' to go back to previous menu, and try to input current password again.

If the current and new passwords are correctly entered, after you click 'Apply', you'll be prompted to input your new password:



Please use new password to enter web management interface again, and you should be able to login with new password.

### 2-4-3 Remote Management

This router by default does not allow management access from Internet, to prevent possible security risks. However, you can enable this function by enabling the 'Remote Management' Function.

To do so, please follow the following instructions:

Please click 'System' menu on the left of web management interface, then click 'Remote Management', and the following message will be displayed on your web browser:

#### Remote Management

The remote management function allows you to designate a host over the Internet to have management/configuration access to the Hi-Gain™ Dual Band Wireless 450N Router. Enter the designated host IP Address in the Host IP Address field.



Host Address (1): Input the IP address of the remote host you wish to initiate a management access.

Port (2): You can define the port number this router should expect an incoming request. If you're providing a web service (default port number is 80), you should try to use other port number. You can use the default port setting '8080', or something like '32245' or '1429'. (Any integer between 1 and 65534)

# Enable (3): Check the field to start the configuration.

When you finish with all settings, click 'Apply', and you'll see the following

message displayed on web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

NOTE: Default port number the web browser will use is '80'. If the 'Port' setting in this page is not '80', you have to assign the port number in the address bar of web browser manually. For example, if the IP address of this router is 1.2.3.4, and the port number you set is 8888, you have to input following address in the address bar of web browser:

http://1.2.3.4:8888

# 2-5 Setup Internet Connection (WAN Setup)

Internet connections setup can be done by using 'Quick Setup' menu described in chapter 2-3. However, you can manually setup Internet Connections up by using Internet Connection menu. You can also set advanced functions like DDNS (Dynamic DNS) here.

To start configuration, please follow the following instructions:

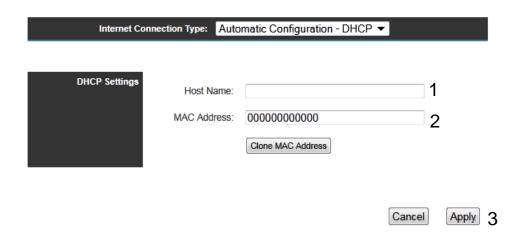
Please click 'Internet Connection' menu on the left of web management interface, and the following message will be displayed on your web browser:

#### Internet Connection

Select your Broadband Internet connection type from the menu below to begin adjusting your configuration settings:

| Internet Connection Type:                        | Select a Broadband Connection ▼  |
|--|--|
| internet Connection Type:                        | Select a Broadband Connection Select a Broadband Connection Automatic Configuration - DHCP Static IP PPPOE PPTP L2TP   |
| Dynamic IP<br>Static IP<br>PPPoE<br>PPTP<br>L2TP | <ul> <li>Please go to section 2-5-1</li> <li>Please go to section 2-5-2</li> <li>Please go to section 2-5-3</li> <li>Please go to section 2-5-4</li> <li>Please go to section 2-5-5</li> </ul> |

# 2-5-1 Setup Procedure for 'Dynamic IP':



Host Name/Domain (1): Please input host name/domain of your computer.

This is optional and only required if your service provider asks you to do so.

MAC Address (2): Please input MAC address of your computer if your ISP requires it. If you're using the computer which was used to connect to the Internet via cable modem, you can simply press 'Clone Mac address' button to fill the MAC address field with the MAC

address of your computer.

After you finish with all settings, please click 'Apply' (3); if you want to remove the value you entered, please click 'Cancel'.

After you click 'Apply', the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



# 2-5-2 Setup Procedure for 'Static IP':

| Internet Connection Ty | pe: Static IP ▼   |  |
|------------------------|---|--|
| Static IP Settings     | IP Address:   |  |
|                        | Subnet Mask:  |  |
|                        | Default Gateway:  |  |
|                        | DNS Address 1:  |  |
|                        | DNS Address 2   |  |
|                        | Cancel Apply 5  |  |
| IP address (1):        | Please input IP address assigned by your service provider.                        |  |
| Subnet Mask (2):       | Please input subnet mask assigned by your service provider                        |  |
| Default Gateway (3):   | Please input the IP address of Default Gateway provided by your service provider. |  |
| DNS Address (4):       | Please input the IP address of DNS server provided by your service provider.      |  |

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply'(5) button and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



# 2-5-3 Setup Procedure for 'PPPoE':

| Internet Conne          | ection Type: PPPol   | ▼  |  |
|-------------------------|--|--|--|
| PPPoE Settings          | User Name: Password: Service Name: MTU: Connection Type: Idle Time Out:    | 1 2 3 3 1392 (512<=MTU \value<=1492) 4 Continuous  Connect  5  |  |
|                         | DI :   | Cancel Apply 7   |  |
| User Name (1):          | -  | out user name assigned by your Internet ovider here.   |  |
| Password (2):           | Please input the password assigned by your Internet service provider here. |  |  |
| Service Name (3):       | Please give a name to this Internet service, this is optional              |  |  |
| MTU (4):                | _  | out the MTU value of your network<br>n here. If you don't know, you can use default  |  |
| Connection<br>Type (5): | connection<br>Continuo   | lect the connection type of Internet<br>n you wish to use.<br>us – The connection will be kept always on. If<br>ction is interrupted, the router will re-connect |  |

automatically.

Connect On-Demand – Only connect when you want to surf the Internet. "Idle Time Out" is set to stop the connection when the network traffic is not sending or receiving after an idle time.

Manual – After you have selected this option, you will see the "Connect" button and "Disconnect" button, click "'Connect" and the router will connect to the ISP. If you want to stop the connection, please click "Disconnect" button.

Idle Time Out (6): If you have selected the connection type to "Connect-On-Demand", please input the idle time out.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (7) button and the following message will be displayed on your web browser:

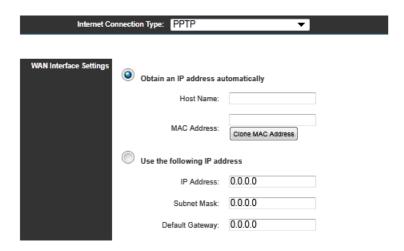
#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



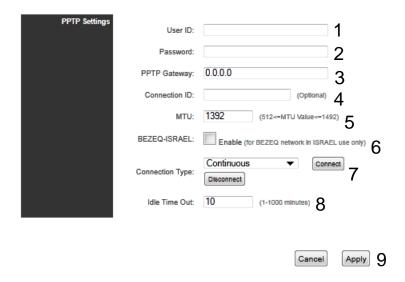
# 2-5-4 Setup Procedure for 'PPTP':

PPTP requires two kinds of setting: WAN interface setting (setup IP address) and PPTP setting (PPTP user name and password). Here we start from WAN interface setting:



You can choose 'Obtain an IP address automatically' (equal to DHCP, please refer to 'Dynamic IP' section above), or 'Use the following IP address' (i.e. static IP address)

WAN interface settings must be correctly set or the Internet connection will fail even those settings of PPTP settings are correct. Please contact your Internet service provider if you do not know what you should fill in these fields.



User Name (1): Please input user ID (user name) assigned by your

Internet service provider here.

Password (2): Please input the password assigned by your Internet

service provider here.

PPTP Gateway (3): Please input the IP address of PPTP gateway assigned

by your Internet service provider here.

Connection ID (4): Please input the connection ID here, this is optional

and you can leave it blank.

MTU (5): Please input the MTU value of your network

connection here. If you don't know, you can use default

value.

BEZEQ-ISRAEL (6): If you are connecting to the BEZEQ network in Israel.

Please enable this function.

Connection Please select the connection type of Internet

type (7): connection you wish to use, please refer to section

2-5-3 for detailed descriptions.

Idle Time Out (8): Please input the idle time out of Internet connection you wish to use.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

When you finish with all settings, please click 'Apply' (9) button and the following message will be displayed on your web browser:

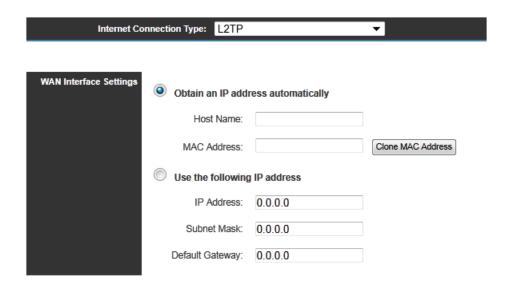
#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



# 2-5-5 Setup Procedure for 'L2TP':

L2TP is another popular connection method for DSL.



Select how you will obtain an IP address from your service provider. You can choose 'Obtain an IP address automatically' (equal to DHCP, please refer to 'Dynamic IP' section above), or 'Use the following IP address' (i.e. static IP address).

WAN interface settings must be correctly set, or the Internet connection will fail. Please contact your Internet service provider if you do not know what you should fill in these fields.

| User ID:   | 1  |  |
|--|--|--|
| Password:  | 2  |  |
| L2TP Gateway:  | 0.0.0.0  |  |
| MTU:   | 1392 (512<=MTU \/alue<=1492) <b>4</b>  |  |
| Connection Type:   | Continuous ▼ Connect 5   |  |
| Idle Time Out:   | 10 (1-1000 minutes) <b>6</b>   |  |
|  |  |  |
|  | Cancel Apply 7   |  |
| Please input i<br>service provid   | user ID (user name) assigned by your Internet<br>ider here.  |  |
| Please input t<br>service provid   | the password assigned by your Internet ider here.  |  |
| Please input 1   | the IP address of L2TP gateway   |  |
| assigned by your Internet service provider here.   |  |  |
| Please input the MTU value of your network connection here. If you don't know, you can use default value.                          |  |  |
| Please select the connection type of Internet connection you wish to use, please refer to section 2-5-3 for detailed descriptions. |  |  |
| •  | the idle time out of Internet connection   |  |
|  | Password: L2TP Gateway: MTU: Connection Type: Idle Time Out:  Please input service provi  Please input assigned by y  Please input here. If you d  Please select you wish to u descriptions. |  |

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

When you finish with all settings, please click 'Apply' (7) button and the following message will be displayed on your web browser:

### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



### 2-5-7 Setup Procedure for 'DNS':

If you select '*Dynamic IP*' or '*PPPoE*' as Internet connection method, at least one DNS server's IP address should be assigned automatically. However, if you have preferred DNS server, or your service provider didn't assign the IP address of DNS server for any reason, you can input the IP address of the DNS server here.

#### DNS

A Domain Name System (DNS) server is similar to an index of IP Addresses and Web Addresses. If you type a Web address into your browser, such as www.broadbandrouter.com, a DNS server will find that name in its index and find the matching IP address. Most Internet Service Providers (ISPs) provide a DNS server for speed and convenience. Since your ISP may connect you to the Internet through dynamic IP settings, it is likely that the DNS server IP Address is also provided dynamically. However, if there is a DNS server that you would rather use, you need to specify the IP Address of that DNS server. The primary DNS will be used for domain name access first, in case the primary DNS access failures, the secondary DNS will be used.

| Primary DNS:                  | 1  |  |
|-------------------------------|--|--|
| Secondary DNS:                | 2  |  |
|                               | Back Apply 3   |  |
| DNS Address (1):              | Please input the IP address of DNS server provided by your service provider.                           |  |
| Secondary<br>DNS Address (2): | Please input the IP address of another DNS server provided by your service provider, this is optional. |  |
| NOTE: Only IP add             | ress can be entered here; <i>DO NOT</i> use the hostname   |  |

of DNS server! (i.e. only numeric characters and dots are accepted)

 If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (3) button and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



### 2-5-8 Setup Procedure for 'DDNS':

DDNS (Dynamic DNS) is an IP-to-Hostname mapping service for those Internet users who don't have a static (fixed) IP address. It will be a problem when such user wants to provide services to other users on Internet, because their IP address will vary every time when connected to Internet, and other user will not be able to know the IP address they're using at a certain time.

This router supports DDNS service of several service providers, for example:

DynDNS (<a href="http://www.dyndns.org">http://www.dyndns.org</a>)
TZO (<a href="http://www.tzo.com">http://www.tzo.com</a>)

Please go to one of DDNS service provider's webpage listed above, and get a free DDNS account by the instructions given on their webpage.

### **Dynamic DNS**

DynamicDNS (DDNS) allows users to map the static domain name to a dynamic IP address. You must get an account, password and your static domain name from the DDNS service providers.

| Dynamic DNS:  | Enable Disable 1 |   |
|---------------|------------------|---|
| Provider:     | 3322(qdns) ▼ 2   |   |
| Domain Name:  |                  | 3 |
| Account:      |                  | 4 |
| Password/Key: |                  | 5 |

Cancel

Dynamic DNS (1): If you want to enable DDNS function, please select 'Enabled'; otherwise please select 'Disabled'.

Provider (2): Select your DDNS service provider here.

Domain Name (3): Input the domain name you've obtained from DDNS service provider.

Account / Input account or email of DDNS registration. E-Mail (4):

Password / Key (5): Input DDNS service password or key.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (6) button and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

Go Back Apply

# 2-6 Wired LAN Configurations

There are two ways to assign IP addresses to computers: static IP address (set the IP address for every computer manually), and dynamic IP address (IP address of computers will be assigned by router automatically. It's recommended for most of computers to use dynamic IP address; it will save a lot of time, especially when there are a lot of computers in your network. Static IPs should be set for servers and network devices which will provide services to users over the Internet, so users computes can locate the server.

### Suggestions on IP address numbering plan:

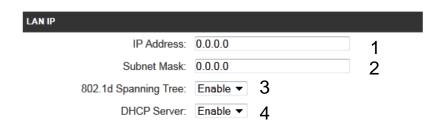
If you have no idea on how to define an IP address plan for your network, here are some suggestions.

- 1. A valid IP address has 4 fields: a.b.c.d, for most of home and company users, it's suggested to use 192.168.c.d, where c is an integer between 0 and 254, and d is an integer between 1 and 254. This router is capable to work with up to 253 clients, so you can set 'd' field of IP address of router as 1 or 254 (or any number between 1 and 254), and pick a number between 0 and 254 for field 'c'.
- 2. In most cases, you should use '255.255.2' as subnet mask, which allows up to 253 clients (this also meets router's capability of working with up to 253 clients).
- 3. For all servers and network devices which will provide services to other people (like Internet service, print service, and file service), they should use static IP address. Give each of them a unique number between 1 and 253, and maintain a list, so everyone can locate those servers easily.
- 4. For computers which are not dedicated to provide specific service to others, they should use dynamic IP address.

Please follow the instructions to set wired LAN parameters:

Please click 'LAN' menu on the left of web management interface, there are three setup groups here: 'LAN IP', 'DHCP Server', and 'Static DHCP Leases Table'. Here are setup instructions for each of them:

#### 2-6-1 LAN IP section:



*IP address (1): Please input the IP address of this router.* 

Subnet Mask (2): Please input subnet mask for this network.

802.1d If you wish to activate 802.1d spanning tree

Spanning Tree (3): function, select 'Enabled' for setup item '802.1d

Spanning Tree', or set it to 'Disabled'

DHCP Server (4): If you want to activate DHCP server function of this

router, select 'Enabled', or set it to 'Disabled'.

# Recommended Value if you don't know what to fill:

IP Address: 192.168.2.1

Subnet Mask: 255.255.255.0 802.1d Spanning Tree: Disabled

**DHCP Server: Enabled** 

### 2-6-2 DHCP Server:

| DHCP Server           |             |   |  |
|-----------------------|-------------|---|--|
| Lease Time:           | Forever ▼ 1 |   |  |
| DHCP Client Start IP: | 0.0.0.0     | 2 |  |
| DHCP Client End IP:   | 0.0.0.0     | 3 |  |
| Domain Name:          |             | 4 |  |
|                       |             |   |  |
| Cancel Apply          |             |   |  |

These settings are only available when 'DHCP Server' in 'LAN IP' section is 'Enabled'.

Lease Time (1): Please choose a lease time (the duration that every computer can keep a specific IP address) of every IP

address assigned by this router from dropdown menu.

Start IP (2): Please input the start IP address of the IP range.

End IP (3): Please input the end IP address of the IP range.

Domain Name (4): If you wish, you can also optionally input the domain name for your network. This is optional.

# Recommended Value if you don't know what to fill:

Lease Time: Two Weeks (or 'Forever', if you have less than 20 computers)

Start IP: 192.168.2.100 End IP: 192.168.2.200

Domain Name: (leave it blank)

#### NOTE:

- 1. The number of the last field (mentioned 'd' field) of 'End IP' must be greater than 'Start IP', and can not the same with router's IP address.
- 2. The former three fields of IP address of 'Start IP', 'End IP', and 'IP Address of 'LAN IP' section (mentioned 'a', 'b', and 'c' field) should be the same.
- 3. These settings will affect wireless clients too.

#### 2-6-3 Static DHCP Leases Table:

✓ Enable Static DHCP Leases 1

This function allows you to assign a static IP address to a specific computer forever, so you don't have to set the IP address for a computer, and still enjoy the benefit of using DHCP server. Maximum 16 static IP addresses can be assigned here.

(If you set 'Lease Time' to 'forever' in 'DHCP Server' section, you can also assign an IP address to a specific computer permanently, however, you will not be able to assign a certain IP address to a specific computer, since IP addresses will be assigned in random order by this way).

| MAC Address      | IP Address  |
|------------------|---|
| 0.0.0.0 2        | 0.0.0.0   |
|                  | Clear Add 4   |
| Enable Static    | Check this box to enable this function,   |
| DHCP Leases (1): | otherwise uncheck it to disable this function.  |
| MAC Address (2): | Input the MAC address of the computer or network device (total 12 characters, with character from 0 to 9, and from a to f, like '001122aabbcc') |
| IP address (3):  | Input the IP address you want to assign to this computer or network device  |
| 'Add' (4):       | After you inputted MAC address and IP address pair, click this button to add the pair to static DHCP leases table.                              |

If you want to remove all characters you just entered, click 'Clear'.

After you clicked 'Add', the MAC address and IP address mapping will be added to 'Static DHCP Leases Table' section.



If you want to delete a specific item, please check the 'Select' box of a MAC address and IP address mapping (1), then click 'Delete Selected' button (2); if you want to delete all mappings, click 'Delete All' (3). If you want to deselect all mappings, click 'Reset (4).

After you finish all LAN settings, please click 'Apply' button on the bottom of this page. After you click 'Apply', the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

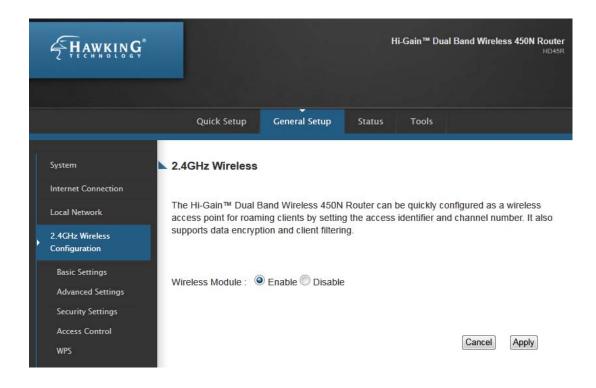


# 2-7 Wireless LAN Configurations

If your computer, PDA, game console, or other network devices which is equipped with wireless network interface, you can use the wireless function of this router to let them connect to Internet and share resources with other computers with wired-LAN connection. You can also use the built-in security functions to protect your network from being intruded by malicious intruders.

This router supports both 2.4GHz and 5GHz wireless bands simultaneously; the wireless settings for both wireless bands are almost the same. The following sections will only highlight the different descriptions between these two selections.

Enter into 'General Setup' page, select '2.4GHz Wireless' or '5GHz Wireless' to configure the wireless settings for the different wireless bands.



Please follow the following instructions to set wireless parameters:

Please click '2.4 GHz Wireless' or '5 GHz Wireless' menu on the left of web management interface, and the following message will be displayed on your web browser. You must enable wireless function of this router, or the wireless interface of this router will not function. Please select 'Enable' (1), then click 'Apply' (3) button.

If you're coming here because you want to disable wireless function, please select 'Disable' (2), then click 'Apply' (3) button.



After you click 'Apply'(3), the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

Go Back Apply

Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

## 2-7-1 Basic Wireless Settings

Please click '2.4 GHz Wireless' or '5 GHz Wireless' on the left column of the web management interface, then click 'Basic Settings'

## 2.4GHz Wireless Settings



# 5GHz Wireless Settings



# Band (2): 2.4GHz Band

- 2.4 GHz (B): this mode only allows 802.11b wireless network client to connect this router (maximum transfer rate 11Mbps).
- 2.4 GHz (N): this mode only allows 802.11n wireless network client to connect this router (maximum transfer rate 300Mbps).
- 2.4 GHz (B+G): this mode only allows 802.11b and 802.11g wireless network client to connect this router

(maximum transfer rate 11Mbps for 802.11b clients, and maximum 54Mbps for 802.11g clients).

2.4 GHz (G): this mode only allows 802.11g wireless network client to connect this router (maximum transfer rate 54Mbps).

2.4 GHz (B+G+N): this mode allows 802.11b, 802.11g, and 802.11n wireless network client to connect this router (maximum transfer rate 11Mbps for 802.11b clients, maximum 54Mbps for 802.11g clients, and maximum 300Mbps for 802.11n clients).

#### 5GHz Band

5GHz (A): this mode allows 802.11a wireless network client to connect this router (maximum transfer rate 54Mbps for 802.11a clients).

5GHz (N): this mode allows 802.11n wireless network client to connect this router (maximum transfer rate 450Mbps for 802.11n clients).

5GHz (A+N): this mode allows 802.11a and 802.11n wireless network client to connect this router (maximum transfer rate 54Mbps for 802.11a clients, and maximum 450Mbps for 802.11n clients).

NOTE: For 802.11a, 802.11b and 802.11g mode, the signals can be transmitted only by antenna 1 (The antenna in the right side of the rear panel).

For 802.11n mode: When the router is operating in a 3T3R Spatial Multiplexing MIMO configuration for 5GHz. 3 antennas are for signal transmitting and 3 antennas are for signal receiving.

When the router is operating in a 2T2R Spatial Multiplexing MIMO configuration for 2.4GHz. 2 antennas are for signal transmitting and 2 antennas are for signal receiving,

*SSID* (3):

This is the name of wireless router. You can type any alphanumerical characters here, maximum 32 characters. SSID is used to identify your own wireless router from others when there are other wireless routers in the same area. Default SSID is 'default', it's recommended to change default SSID value to the one which is meaningful to you, like myhome, office\_room1, etc.

Channel Number (4): Please select a channel from the dropdown list of 'Channel Number'. You can choose any channel number you want to use, and almost all wireless clients can locate the channel you're using automatically without any problem. However, it's still useful to remember the channel number you use, some wireless client supports manual channel number select, and this would help in certain scenario when there is some radio communication problem.

The available channels numbers for the following band are:

#### 2.4GHz Band

The available channel numbers are 1 to 13 for European countries, 1 to 11 for USA.

#### 5GHz Band

The available channel numbers are 36 to 140 (36~48, 52~64, 100~140) for European countries, and 36 to 48 and 149 to 165 for USA.

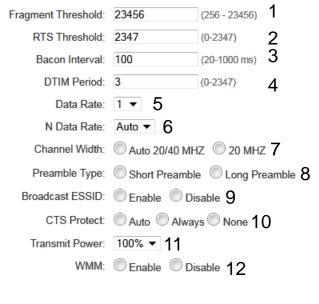
Associated Clients (5): Click 'Show Active Clients' button, then an "Active Wireless Client Table" will pop up. You can see the status of all active wireless stations that are connecting

NOTE: If you don't have special reason to limit the type of allowed wireless client, it's recommended to choose '2.4GHz (B+G+N) and 5GHz (A+N) to maximize wireless client compatibility.

TIPS: You can try to change channel number to another one if you think the data transfer rate is too slow. There could be some other wireless routers using the same channel, which will disturb the radio communication between wireless client and the wireless router.

## 2-7-2 Advanced Wireless Settings

This router provides some advanced control of wireless parameters, if you want to configure these settings, please click '2.4GHz Wireless' or '5GHz Wireless' menu on the left of web management interface, then click 'Advanced Settings', and the following message will be displayed on your web browser:



Cancel Apply 13

Fragment Set the Fragment threshold of wireless radio.

Threshold (1): Do not modify default value if you don't know what it is, default value is 2346.

RTS Threshold (2): Set the RTS threshold of wireless radio. **Do not modify** default value if you don't know what it is, default value is 2347.

Beacon Interval (3): Set the beacon interval of wireless radio. **Do not**modify default value if you don't know what it is,

default value is 100.

DTIM Period (4): Set the DTIM period of wireless radio. **Do not modify** default value if you don't know what it is, default value is 3.

Data Rate (5): Set the wireless data transfer rate to a certain value.

Since most of wireless devices will negotiate with each other and pick a proper data transfer rate automatically, it's not necessary to change this value unless you know what will happen after modification.

N Data Rate (6): Same as above, but only for 802.11n clients.

Channel Width (7): Set channel width of wireless radio. **Do not modify**default value if you don't know what it is, default
setting is 'Auto 20/40 MHz'.

Preamble Type (8): Set the type of preamble, do not modify default value if you don't know what it is, default setting is 'Short Preamble'.

Broadcast ESSID (9): Decide if the wireless router will broadcast its own ESSID or not. You can hide the ESSID of your wireless router (set the option to 'Disable'), so only people those who know the ESSID of your wireless router can get connected.

CTS Protect (10): Enabling this setting will reduce the chance of radio signal collisions between 802.11b and 802.11g/n wireless access points. It's recommended to set this option to 'Auto' or 'Always'. However, if you set to 'None', your wireless router should be able to work fine, too.

Tx Power (11): You can set the output power of wireless radio. Unless you're using this wireless router in a really big space, you may not have to set output power to 100%. **This** 

will enhance security (malicious / unknown users in distance will not be able to reach your wireless router).

*WMM* (12):

The short of Wi-Fi MultiMedia, it will enhance the data transfer performance of multimedia contents when they're being transferred over wireless network. If you don't know what it is / not sure if you need it, it's safe to set this option to 'Enable', however, default value is 'Disable'.

After you finish these wireless settings, please click 'Apply' button, button, and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

## 2-7-3 Wireless Security

It's very important to set wireless security settings properly! If you don't, hackers and malicious users can reach your network and valuable data without your consent and this will cause serious security problem.

To set wireless security settings, Please click '2.4GHz Wireless' or '5GHz Wireless' menu on the left of web management interface, then click 'Security Settings', then follow the following instructions to set wireless security settings:

Please select an encryption method from 'Encryption' dropdown menu, there are four options:

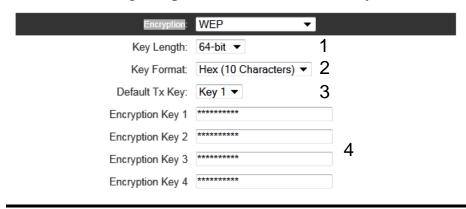
## 2-7-3-1 Disable wireless security

When you select this mode, data encryption is disabled, and every wireless device in proximity will be able to connect your wireless router if no other security measure is enabled (like MAC address access control - see section 2-7-4, or disable ESSID broadcast).

Only use this option when you really want to allow everyone to use your wireless router, and you don't care if there's someone reads the data you transfer over network without your consent.

# 2-7-3-2 WEP - Wired Equivalent Privacy

When you select this mode, the wireless router will use WEP encryption, and the following setup menu will be shown on your web browser:



Key Length (1): There are two types of WEP key length: 64-bit and 128-bit. Using '128-bit' is safer than '64-bit', but will reduce some data transfer performance.

Key Format (2): There are two types of key format: ASCII and Hex.

When you select a key format, the number of
characters of key will be displayed. For example, if you
select '64-bit' as key length, and 'Hex' as key format,
you'll see the message at the right of 'Key Format' is
'Hex (10 characters), which means the length of WEP
key is 10 characters.

Default Tx Key (3): You can set up to four sets of WEP key, and you can decide which key is being used by default here. If you don't know which one you should use, select 'Key 1'.

Encryption Key Input WEP key characters here, the number of to 4 (4): characters must be the same as the number displayed

at 'Key Format' field. You can use any alphanumerical characters (0-9, a-z, and A-Z) if you select 'ASCII' key format, and if you select 'Hex' as key format, you can use characters 0-9, a-f, and A-F. You must enter at least one encryption key here, and if you entered multiple WEP keys, they should not be same with each other.

Enable 802.1x
Authentication (5):

IEEE 802.1x is an authentication protocol. Every user must use a valid account to login to this wireless router before accessing the wireless LAN. The authentication is processed by a RADIUS server. This mode only authenticates user by IEEE 802.1x, but it does not encryption the data during communication. If there is a RADIUS server in you environment, please enable this function. Check this box and another sub-menu will appear:

| ☑ Enable 802.1x Authentication 5 |  |  |
|----------------------------------|--|--|
| RADIUS Server IP Address:        | 6                                      |  |
| RADIUS Server Port:              | 1812 7                                 |  |
| RADIUS Server Password:          | 8                                      |  |
|                                  |  |  |
| RADIUS Server                    | Please input the IP address of radius  |  |
| IP address (6):                  | server here                            |  |
| RADIUS Server                    | Please input the port number of radius |  |
| <i>Port (7):</i>                 | server here.                           |  |
| RADIUS Server                    | Please input the port number of radius |  |
| Password (8):                    | password here.                         |  |

**TIPS: Some examples of WEP key** 

(Don't use those examples; use the one of your own!):

ASCII (5 characters): pilot phone 23561 2Hyux #@xmL

ASCII (13 characters): digitalFAMILY 82Jh26xHy3m&n

Hex (10 characters): 287d2aa732 1152dabc85 Hex (26 characters): 9284bcda8427c9e036f7abcd84

To improve security level, do not use those words which can be found in a dictionary or too easy to remember! ('pilot' and 'phone' listed above are bad examples; just intended to show you how a WEP key look like). Wireless clients will remember the WEP key, so you only have to input the WEP key on wireless client once, and it's worth to use complicated WEP key to improve security level.

After you finish WEP setting, please click 'Apply' button and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

# 2-7-3-3 Wi-Fi Protected Access (WPA):

When you select this mode, the wireless router will use WPA encryption, and the following setup menu will be shown on your web browser:



WPA Unicast Please select a type of WPA cipher suite.

Cipher Suite (1): Available options are: WPA (TKIP), WPA2 (AES), and

WPA2 Mixed. You can select one of them, but you have to make sure your wireless client support the cipher

you selected.

Pre-shared Select the type of pre-shared key, you

Key Format (2): can select Passphrase (8 or more alphanumerical

characters, up to 63), or Hex (64 characters of 0-9,

and a-f).

Pre-shared Please input the WPA passphrase here.

Key (3): It's not recommended to use a word that can be found

in a dictionary due to security reason.

After you finish WPA Pre-shared key setting, please click 'Apply' button (4) and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the

settings will take effect after it reboots.

NOTE: Some wireless clients (especially those manufactured before year 2003) only support WEP or WPA (TKIP) cipher. A driver upgrade would be needed for those clients to use WPA and WPA2 encryption.

#### 2-7-3-4 WPA RADIUS:

If you have a RADIUS server, this router can work with it and provide safer wireless authentication.



WPA Unicast Please select a type of WPA cipher suite.

Cipher Suite (1): Available options are: WPA (TKIP), WPA2 (AES), and

WPA2 Mixed. You can select one of them, but you have to make sure your wireless client support the cipher

you selected.

RADIUS Server Please input the IP address of your IP address (2): Radius authentication server here.

RADIUS Server Please input the port number of your

Port (3): Radius authentication server here. **Default setting is** 

*1812*.

| RADIUS Server | Please input the password of your Radius |
|---------------|--|
| Password (4): | authentication server here.              |

After you finish with all settings, please click 'Apply' (5) button and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

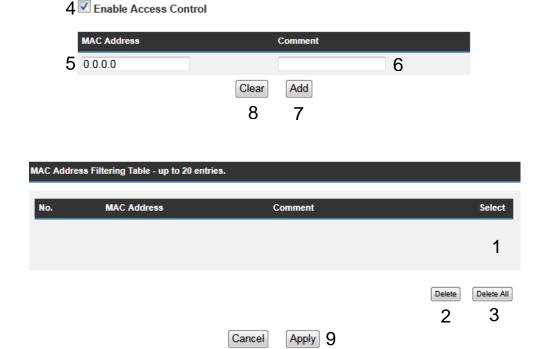


Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots

### 2-7-4 Wireless Access Control

This function will help you to prevent unauthorized users from connecting to your wireless router; only those wireless devices who have the MAC address you assigned here can gain access to your wireless router. You can use this function with other security measures described in previous section, to create a safer wireless environment.

Up to 20 MAC addresses can be assigned by using this function. Please click '2.4GHz Wireless' or '5GHz Wireless' menu on the left of web management interface, then click 'Access Control', and the following message will be displayed on your web browser:



All allowed MAC addresses will be displayed in 'MAC Address Filtering Table' (1).

Delete Selected (2): If you want to delete a specific MAC address entry, check the 'select' box of the MAC address you want to

delete, then click 'Delete Selected' button. (You can select more than one MAC addresses).

Delete All (3): If you want to delete all MAC addresses listed here,

please click 'Delete All' button.

Enable To enforce MAC address filtering,

Access Control (4): you have to check 'Enable Wireless Access Control'.

When this item is unchecked, wireless router will not enforce MAC address filtering of wireless clients.

MAC Address (5): Input the MAC address of your wireless devices here,

dash ( - ) or colon ( : ) are not required. (i.e. If the MAC

address label of your wireless device indicates

'aa-bb-cc-dd-ee-ff' or 'aa:bb:cc:dd:ee:ff', just input

'aabbccddeeff'.

Comment (6): You can input any text here as the comment of this

MAC address, like 'ROOM 2A Computer' or anything. You can input up to 16 alphanumerical characters here. This is optional and you can leave it blank, however, it's recommended to use this field to write a comment for every MAC addresses as a

memory aid.

Add (7): Click 'Add' button to add the MAC address and

associated comment to the MAC address filtering table.

Clear (8): Click 'Clear' to remove the value you inputted in MAC

address and comment field.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (9) button and the

following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



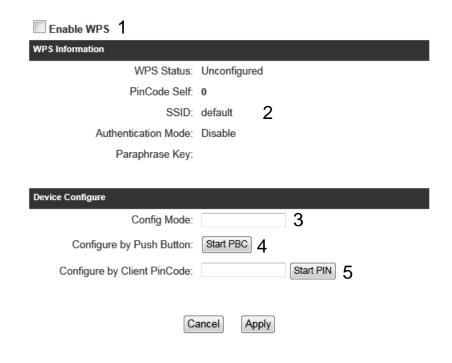
Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

## 2-7-5 Wi-Fi Protected Setup (WPS)

Wi-Fi Protected Setup (WPS) is the simplest way to build connection between wireless network clients and this wireless router. You don't have to select encryption mode and input a long encryption passphrase every time when you need to setup a wireless client, you only have to press a button on wireless client and this wireless router, and the WPS will do the rest for you.

This wireless router supports two types of WPS: Push-Button Configuration (PBC), and PIN code. If you want to use PBC, you have to push a specific button on the wireless client to start WPS mode, and switch this wireless router to WPS mode too. You can push Reset/WPS button of this wireless router, or click 'Start PBC' button in the web configuration interface to do this; if you want to use PIN code, you have to know the PIN code of wireless client and switch it to WPS mode, then provide the PIN code of the wireless client you wish to connect to this wireless router. The detailed instructions are listed follow:

Please click '2.4GHz Wireless' or '5GHz Wireless' menu on the left of web management interface, then click 'WPS', and the following message will be displayed on your web browser:



Enable WPS (1): Check this box to enable WPS function, uncheck it to disable WPS.

WPS Information (2):WPS-related system information will be displayed here:

WPS Status: If the wireless security (encryption) function of this wireless router is properly set, you'll see 'Configured' message here. If wireless security function has not been set, you'll see 'unConfigured'.

PinCode Self: This is the WPS PIN code of this wireless router. This code is useful when you need to build wireless connection by WPS with other WPS-enabled wireless devices.

SSID: The SSID of this wireless router will be displayed here.

Authentication Mode: The wireless security

authentication mode of this wireless router will be displayed here. If you don't enable security function of the wireless router before WPS is activated, the router will auto set the security to WPA (AES) and generate a set of passphrase key for WPS connection.

Passphrase Key: The wireless security key of the router will be displayed here.

Config Mode (3):

There are 'Registrar' and 'Enrollee' modes for the WPS connection. When 'Registrar' is enabled, the wireless clients will follow the router's wireless settings for WPS connection. When 'Enrolle' mode is enabled, the router will follow the wireless settings of wireless client for WPS connection.

Configure by Push Button (4):

Click 'Start PBC' to start Push-Button style WPS setup procedure. This wireless router will wait for WPS requests from wireless clients for 2 minutes. The 'WLAN' LED on the wireless router will be steady on for 2 minutes when this wireless router is waiting for incoming WPS request.

Configure
by client
PinCode (5):

Please input the PIN code of the wireless client you wish to connect, and click 'Start PIN' button.

The 'WLAN' LED on the wireless router will be steady on when this wireless router is waiting for incoming

WPS request.

## 2-7-6 Security Tips for Wireless Network

Here are some quick tips to help you improve the security level of your wireless network:

- 1. Never use simple words (like school, apple and computer) as WEP encryption or WPA passphrase.
- 2. A complicated (the combination of number, alphabet, even symbol, and long enough) WEP key and WPA passphrase is much safer than simple and short ones. Remember that the wireless client is capable to keep the key or passphrase for you, so you only have to input the complicated key or passphrase once. It's not too trouble but will greatly improve security level.
- 3. You can hide the ESSID of this router by set 'Broadcast ESSID' option to 'Disable'. Your wireless router will not be found by other people in proximity if they're just using the AP scanning function of their wireless client, and this can reduce the chance of being intruded.
- 4. Use 'Access Control' function described in section 2-7-4, so those people who are not in your list will not be able to connect to your network.

# **Chapter III Advanced Functions**

# 3-1 Quality of Service (QoS)

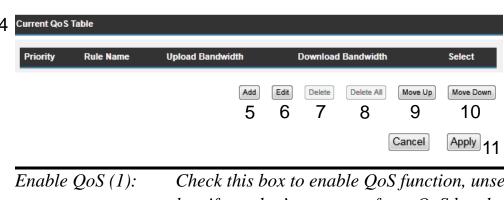
Quality of service provides an efficient way for computers on the network to share the internet bandwidth with a promised quality of internet service. Without QoS, all computers and devices on the network will compete with each other to get internet bandwidth, and some applications which require guaranteed bandwidth (like video streaming and network telephone) will be affected, therefore an unpleasing result will occur, like the interruption of video / audio transfer.

With this function, you can limit the maximum bandwidth or give a guaranteed bandwidth for a specific computer, to avoid said unpleasing result from happening.

## 3-1-1 Basic QoS Settings

Please click 'Qos' menu on the left of web management interface and the following message will be displayed on your web browser:

# 1 ■ Enable QoS 2 Total Download Bandwidth: ---Select--- ▼ >> 0 kbits 3 Total Upload Bandwidth: ---Select--- ▼ >> 0 kbits



| Enable QoS (1): | Check this box to enable QoS function, unselect this |
|-----------------|--|
|                 | box if you don't want to enforce QoS bandwidth       |
|                 | limitations.   |

| Total Download | You can set the limit of total download           |
|----------------|---|
| Bandwidth (2): | bandwidth in kbits. To disable download bandwidth |
|                |   |

limitation, input '0' here.

Total Upload You can set the limit of total upload
Bandwidth (3): bandwidth in kbits. To disable upload bandwidth

limitation, input '0' here.

Current QoS All existing QoS rules will be displayed here. Table (4):

Add (5): Click 'add' button to add a new QoS rule, see section 3-1-2 'Add a new QoS rule' below.

Edit (6):

If you want to modify the content of a specific rule, please check the 'select' box of the rule you want to edit, then click 'Edit' button. Only one rule should be selected a time! If you didn't select a rule before clicking 'Edit' button, you'll be prompted to add a new

rule.

Delete (7): You can delete selected rules by clicking this

button. You can select one or more rules to delete by check the 'select' the box of the rule(s) you want to delete a time. If the QoS table is empty, this button

will be grayed out and can not be clicked.

Delete All (8): By clicking this button, you can delete all rules

currently in the QoS table. If the QoS table is empty, this button will be grayed out and can not be clicked.

Move Up (9): You can pull up the priority of the QoS rule you

selected by clicking this button.

Move Down (10): You can lower the priority of the QoS rule you selected

by clicking this button.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (11) button and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

## 3-1-2 Add a new QoS rule

After you click 'Add' button in QoS menu, the following message will appear:

| Rule Name :         | 1          |                    |
|---------------------|------------|--------------------|
| Bandwidth :         | Download ▼ | Kbps Guarantee ▼ 2 |
| Local IP Address :  | -          | 3                  |
| Local Port Range :  |            | 4                  |
| Remote IP Address : | -          | 5                  |
| Remote Port Range : |            | 6                  |
| Traffic Type :      | None ▼ 7   |                    |
| Protocol:           | TCP ▼ 8    |                    |
|                     |            | 9 Save Reset       |

Rule Name (1): Please give a name to this QoS rule (up to 15

alphanumerical characters)

Bandwidth (2): Set the bandwidth limitation of this QoS rule. You have

to select the data direction of this rule (Upload of Download), and the speed of bandwidth limitation in

Kbps, then select the type of QoS: 'guarantee'

(guaranteed usable bandwidth for this rule) or 'max'

(set the maximum bandwidth for the application

allowed by this rule).

Local IP Specify the local (source) IP address

Address (3): that will be affected by this rule. Please input the

starting IP address in the left field, and input the end IP address in the right field to define a range of IP addresses, or just input the IP address in the left field

to define a single IP address.

Local Port Please input the range of local (source)

Range (4): port number that will be affected by this rule. If you

want to apply this rule on port 80 to 90, please

input '80-90'; if you want to apply this rule on a single port, just input the port number, like '80'.

Remote IP
Address: (5):

Specify the remote (destination) IP address that will be affected by this rule. Please input the starting IP address in the left field, and input the end IP address in the right field to define a range of IP addresses, or just input the IP address in the left field to define a single IP address.

Remote Port Range (6):

Please input the range of remote (destination) port number that will be affected by this rule. If you want to apply this rule on port 80 to 90, please input '80-90'; if you want to apply this rule on a single port, just input the port number, like '80'. If the remote (destination) IP address and /or port number is universal, just leave it blank.

*Traffic Type (7):* 

Please select the traffic type of this rule,

available options are None, SMTP, HTTP, POP3, and FTP. You can select a specific traffic type for this rule, if you want to make this rule as a IP address based rule (apply the limitation on all traffics from / to the specified IP address / port number), select 'None'.

Protocol (8):

Please select the protocol type of this rule, available options are TCP and UDP. If you don't know what protocol your application uses, please try 'TCP' first, and switch to 'UDP' if this rule doesn't seems to work.

After you finish with all settings, please click 'save' button (9), you'll be brought back to previous menu, and the rule you just set will appear in current QoS table; if you did anything wrong, you'll get an error message when you click 'Save' button, please correct your input by the instructions

given by the error message.

If you want to erase all values you just entered. Click 'Reset'

## 3-2 Network Address Translation (NAT)

Network address translations solve the problem if sharing a single IP address to multiple computers. Without NAT, all computers must be assigned with a valid Internet IP address to get connected to Internet, but Internet service providers only provide very few IP addresses to every user. Therefore it's necessary to use NAT technology to share a single Internet IP address to multiple computers on local network, so everyone can get connected to Internet.

Please follow the following instructions to set NAT parameters:

## 3-2-1 Basic NAT Settings (Enable or disable NAT function)

Please click 'NAT' menu on the left of web management interface, and the following message will be displayed on your web browser:

#### **Network Address Translation (NAT)**

Network Address Translation (NAT) allows multiple users at your local site to access the Internet through a single Public IP Address or multiple Public IP Addresses. NAT provides firewall protection from unauthorized access, and has the flexibility to allow you to map Private IP Addresses to Public IP Addresses for key services, such as the Web or FTP.



To enable NAT function, please select 'Enable' for 'Enable NAT module function' (1); to disable, please select 'Disable'.

After you made the selection, please click 'Apply' button (2) and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

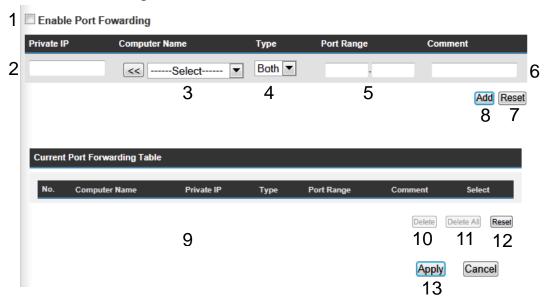


Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

## 3-2-2 Port Forwarding

This function allows you to redirect a single port or consecutive ports of Internet IP address to the same port of the IP address on local network. The port number(s) of Internet IP address and private IP address (the IP address on local network) must be the same. If the port number of Internet IP address and private IP address is different, please use 'Virtual Server' function, described in next section.

Please click 'NAT' menu on the left of web management interface, then click 'Port Forwarding'.



Enable Port Check this box to enable port mapping,

Forwarding (1): and uncheck this box to disable port mapping.

Private IP (2): Input the IP address of the computer on local network which provides internet service.

Computer Name (3): Pull down the menu and all the computers connected to the router will be listed here. You can easily to select the computer name without checking the IP address of the computer.

Type (4): Select the type of connection, TCP or UDP. If you're

not sure, please select 'Both'.

Port Range (5): Input the starting port number in the left field, and

input the ending port number in the right field. If you only want to redirect a single port number, just fill the

port number in the left field.

Comment (6): Please input any text to describe this mapping, up to 16

alphanumerical characters.

*Add (7): Add the mapping to port forwarding table.* 

Reset (8): Remove all inputted values.

Port Forwarding All existing port forwarding mappings will

Table (9): be displayed here.

Delete (10): Please select a port forwarding mapping by

clicking the 'Select' box of the mapping, then click 'Delete Selected' button to remove the mapping. If there's no existing mapping, this button will be grayed

out.

Delete All (11): Delete all mappings existed in virtual server table.

Reset (12): Unselect all mappings.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (13) button and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

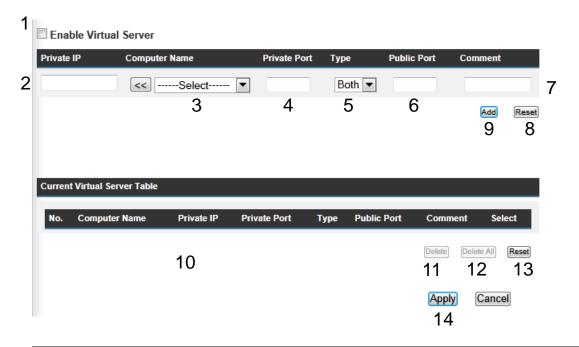


Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

#### 3-2-3 Virtual Server

This function allows you to redirect a port on Internet IP address (on WAN port) to a specified port of an IP address on local network, so you can setup an Internet service on the computer on local network, without exposing it on Internet directly. You can also build many sets of port redirection, to provide many different Internet services on different local computers via a single Internet IP address.

Please click 'NAT' menu on the left of web management interface, then click 'Virtual Server', and the following message will be displayed on your web browser:



Enable Virtual Check this box to enable virtual server,

Server (1): and uncheck this box to disable virtual server.

Private IP (2): Input the IP address of the computer which provides Internet service.

Computer Name (3): Pull down the menu and all the computers connected to the router will be listed here. You can easily to select

the computer name without checking the IP address of the computer.

*Private Port (4):* Input the port number of the IP address

which provides Internet service.

Type (5): Select the type of connection, TCP or UDP. If you're

not sure, please select 'Both'.

*Public Port (6):* Please select the port number of Internet IP address

which will be redirected to the port number of local IP

address defined above.

Comment (7): Please input any text to describe this mapping, up to 16

alphanumerical characters.

Add (8): Add the mapping to virtual server table.

Reset (9): Remove all inputted values.

Virtual Server All existing virtual server mappings will be

Table (10): displayed here.

Delete (11): Please select a virtual server mapping by clicking

the 'Select' box of the mapping, then click 'Delete Selected' button to remove the mapping. If there's no existing mapping, this button will be grayed out.

Delete All (12): Delete all mappings existed in virtual server table.

Reset (13): Unselect all mappings.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (14) button and the

following message will be displayed on your web browser:

### Settings Saved Successfully!

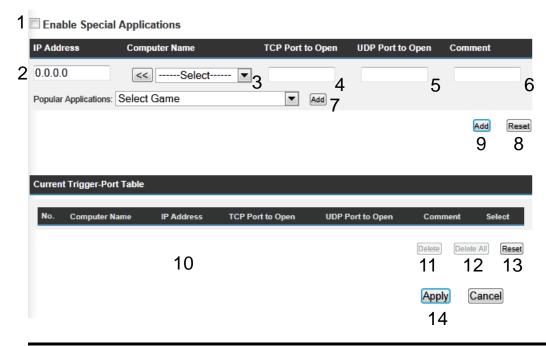
You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

### 3-2-4 Port Mapping for Special Applications

Some applications require more than one connection a time; these applications won't work with simple NAT rules. In order to make these applications work, you can use this function to let these applications work.



Enable (1): Check this box to enable special applications and uncheck this box to disable virtual server.

IP Address (2): Input the IP address of the computer which you want to open the ports.

Computer Name (3): Pull down the menu and all the computers connected to the router will be listed here. You can easily to select the computer name without checking the IP address of the computer.

TCP Port to Open (4): This is the out going (Outbound) range of TCP port numbers for this particular application.

UDP Port to Open (5): This is the out going (Outbound) range of UDP port

numbers for this particular application.

Comment (6): The description of this setting.

*Popular Applications This section lists the more popular applications that (7):* 

require multiple connections. Select an application from the Popular Applications selection and click 'Add'

to save the setting to 'Current Trigger-Port Table.'

Add the setting to the 'Current Trigger-Port Table.' *Add* (8):

*Reset* (9): Click 'Reset' will clear all above setting and you can

set up again.

Current Trigger-Port All the settings for the special applications will be

(10): listed here. If you want to remove some Special

> Application settings from the "Current Trigger-Port Table", select the Special Application settings you want to remove in the table and then click "Delete Selected". If you want remove all Special Appliacation settings from the table, just click "Delete All" button. Click

"Reset" will clear your current selections.

*Delete* (11): Please select a special application by clicking

> the 'Select' box of the mapping, then click 'Delete Selected' button to remove the setting. If there's no

setting here, this button will be grayed out.

Delete All (12): Delete all settings existed in trigger port table.

*Reset* (13): Unselect all settings.

Note: Only one LAN client can use a particular special application at a time.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (14) button and the following message will be displayed on your web browser:

### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

### 3-2-5 UPnP Setting

This function enables network auto-configuration for peer-to-peer communications, with this function, network devices will be able to communicate with other devices directly, and learn about information about other devices. Many network device and applications rely on UPnP function nowadays.

Please click 'NAT' menu on the left of web management interface, then click 'UPnP', and the following message will be displayed on your web browser:



There is only one option in this page, please select 'Enable' or 'Disable' to enable or disable UPnP function, then click 'Apply' button, and the following message will be displayed on your web browser:

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

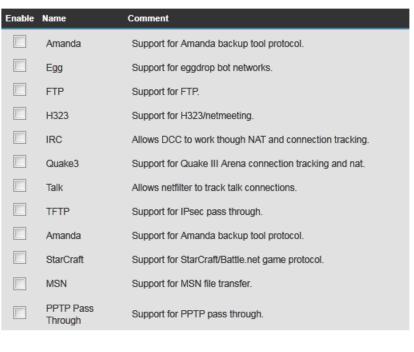
Go Back Apply

Please click 'Continue' to back to previous setup menu; to continue on other setup procedures, or click 'Apply' to reboot the router so the settings will take effect (Please wait for about 30 seconds while router is rebooting).

### 3-2-6 ALG Settings

Application Layer Gateway (ALG) is a special function of this router. It includes many preset routing rules for numerous applications which require special support. With these supports, those applications which required special support will be able to work with NAT architecture.

Please click 'NAT' menu on the left of web management interface, then click 'ALG Settings', and the following message will be displayed on your web browser:



Reset Apply

If you want to reset all settings in this page back to previously-saved value, please click the 'Reset button.

Please check the box of the special support for applications you need, and then click 'Apply' button and the following message will be displayed on your web browser:

### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

### 3-3 Firewall

Excepting NAT, this router also provides firewall function to block malicious intruders from accessing your computers on local network. These functions include inbound attack prevention, and block outbound traffics, like block URLs which have pre-defined keywords.

Please follow the following instructions to enable or disable firewall function:

Please click 'Firewall' menu on the left of web management interface, and the following message will be displayed on your web browser:

The Hi-Gain™ Dual Band Wireless 450N Router provides extensive firewall protection by restricting connection parameters, thus limiting the risk of unauthorized access, and defending against a wide array of common attacks. Most wireless Internet connections will have a pre-existing firewall enabled. If you wish to configure your own firewall settings, click enable below.



Please select 'Enable' or 'Disable' to enable or disable firewall function of this router, the click 'Apply' button, and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

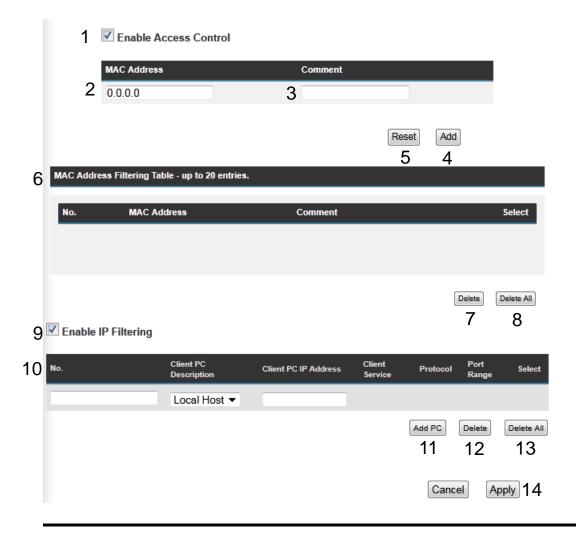
Go Back Apply

Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

### 3-3-1 Access Control

This function allows or denies computers with specific MAC address from connecting to the network; it can also allow or deny computers with specific IP address, protocol, or port.

Please click 'Firewall' menu on the left of web management interface, then click 'Access Control', and the following message will be displayed on your web browser:



Enable MAC Check this box to enable MAC address based
Filtering (1): filtering, and please select 'Deny' or 'Allow' to decide

the behavior of MAC filtering table. If you select deny, all MAC addresses listed in filtering table will be denied from connecting to the network; if you select allow, only MAC addresses listed in filtering table will be able to connect to the network, and rejecting all other network devices.

Client PC Please input the MAC address of computer

MAC address (2): or network device here, dash ( - ) or colon ( : ) are not

required. (i.e. If the MAC address label of your wireless device indicates 'aa-bb-cc-dd-ee-ff' or 'aa:bb:cc:dd:ee:ff', just input 'aabbccddeeff'

Comment (3): You can input any text here as the comment of this

MAC address, like 'ROOM 2A Computer' or anything. You can input up to 16 alphanumerical characters here. This is optional and you can leave it blank, however, it's recommended to use this field to write a comment

for every MAC addresses as a memory aid.

Add (4): Click 'Add' button to add the MAC address and

associated comment to the MAC address filtering table.

Reset (5): Remove all inputted values.

Current MAC All existing MAC addresses in filtering table

Filtering Table (6): will be listed here.

Delete (7): If you want to delete a specific MAC address entry,

check the 'select' box of the MAC address you want to delete, then click 'Delete Selected' button. (You can

select more than one MAC addresses).

Delete All (8): If you want to delete all MAC addresses listed here,

please click 'Delete All' button.

Enable IP Check this box to enable IP address based Filtering (9): filtering, and please select 'Deny' or 'Allow'

to decide the behavior of IP filtering table. If you select deny, all IP addresses listed in filtering table will be denied from connecting to the network; if you select allow, only IP addresses listed in filtering table will be able to connect to the network, and rejecting all other

network devices.

IP Filtering All existing IP addresses in filtering table will be

Table (10): listed here.

Add PC (11): Click this button to add a new IP address to IP filtering

table, up to 20 IP addresses can be added.

Please refer to section 3-3-1-1 'Add PC' below.

Delete (12): If you want to delete a specific IP address entry,

check the 'select' box of the IP address you want to delete, then click 'Delete Selected' button. (You can

select more than one IP addresses).

Delete All (13): If you want to delete all IP addresses listed here,

please click 'Delete All' button.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (14) button and the following message will be displayed on your web browser:

### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

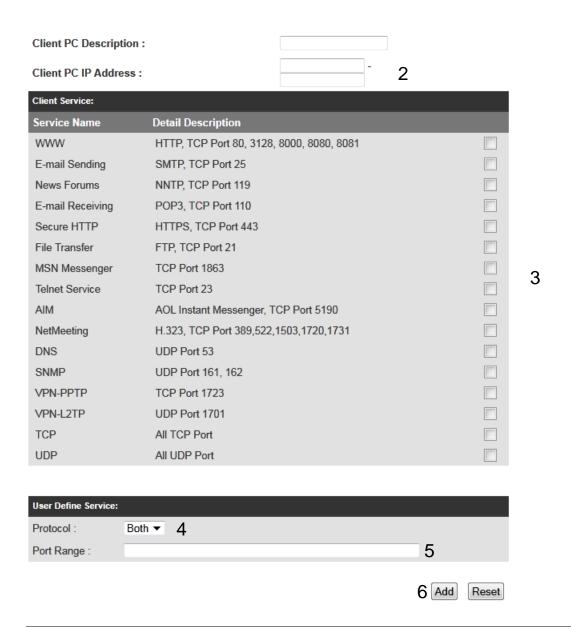


Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

### 3-3-1-1 Add PC

After button is clicked, the following message will be displayed on your web browser:

1



Client PC

Please input any text to describe this IP

address, up to 16 alphanumerical characters.

Client PC IP

Please input the starting IP address in the left

address (2):

field, and input the end IP address in the right field to

define a range of IP addresses, or just input the IP

address in the left field to define a single IP address.

Client PC

Please check all services you want to allow or

services.

deny this IP address to use, you can check multiple

Service (3):

Protocol (4): If the service you need is not listed above, you can

create a new service on your own. Please select TCP

or UDP, if you're not sure, please select 'Both'.

Port Range (5): Please input the port range of new service here. If you

want to specify port 80 to 90, please input '80-90'; if you want to apply this rule on a single port, just input

the port number, like '80'.

Add (6): When you finish with all settings, please click 'Add' to

save settings, you'll be brought back to previous menu,

and the rule you just set will appear in current IP

filtering table.

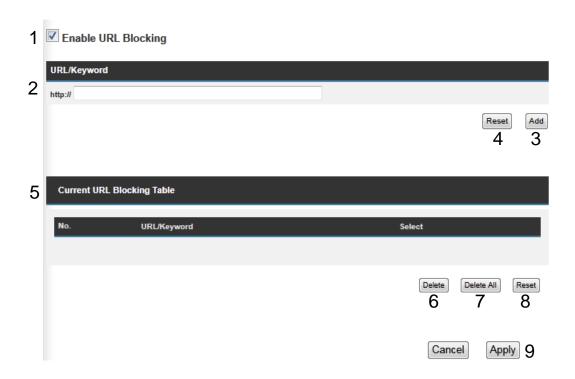
If you want to remove all settings in this page, click 'Reset' button.

### 3-3-2 URL Blocking

If you want to prevent computers in local network from accessing certain website (like pornography, violence, or anything you want to block), you can use this function to stop computers in local network from accessing the site you defined here.

This function is useful for parents and company managers.

Please follow the following instructions to set URL blocking parameters: Please click 'Firewall' menu on the left of web management interface, then click 'URL Blocking', and the following message will be displayed on your web browser:



Enable URL Check this box to enforce URL Blocking, Blocking (1): uncheck it to disable URL Blocking.

URL/Keyword (2): Input the URL (host name or IP address of website, like <a href="http://www.blocked-site.com">http://www.blocked-site.com</a> or <a href="http://11.22.33.44">http://www.blocked-site.com</a> or <a href="http://www.blocked-site.com">http://11.22.33.44</a>), or

the keyword which is contained in URL (like pornography, cartoon, stock, or anything).

Add (3): Click 'Add' button to add the URL / keyword to the

*URL* / *Keyword filtering table.* 

Reset (4): Click 'Reset' to remove the value you inputted in

URL/Keyword field.

Current URL All existing URL/Keywords in filtering

Blocking Table (5): table will be listed here.

Delete (6): If you want to delete a specific URL/Keyword entry,

check the 'select' box of the MAC address you want to delete, then click 'Delete Selected' button. (You can

select more than one MAC addresses).

Delete All (7): If you want to delete all URL/Keyword listed here,

please click 'Delete All' button.

Reset (8): You can also click 'Reset' button to unselect all

URL/Keywords.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (9) button, and the following message will be displayed on your web browser:

#### Settings Saved Successfully!

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.

Go Back Apply

Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

### 3-3-3 DoS Attack Prevention

Denial of Service (DoS) is a common attack measure, by transmitting a great amount of data or request to your Internet IP address and server, the Internet connection will become very slow, and server may stop responding because it is not capable to handle too much traffics.

This router has a built-in DoS attack prevention mechanism; when you activate it, the router will stop the DoS attack for you.

Please follow the following instructions to set DoS prevention parameters:

Please click 'Firewall' menu on the left of web management interface, then click 'DoS', and the following message will be displayed on your web browser:

| DoS Module             |          |
|------------------------|----------|
| Ping of Death:         | <b>1</b> |
| Discard Ping from WAN: | □ 2      |
| Port Scan:             | □ 3      |
| Sync Flood:            | □ 4      |
|                        |          |

Cancel Apply 5

Ping of Death (1): Ping of Death is a special packet, and it will cause

certain computer to stop responding. Check this box and the router will filter this kind of packet out.

Discard Ping Ping is a common and useful tool to know From WAN (2): the connection status of a specified remote network

device, but some malicious intruder will try to fill your

network bandwidth with a lot of PING request data

packet, to make your internet connection become very slow, even unusable. Check this box and the router will ignore all inbound PING request, but when you activate this function, you will not be able to ping your own router from internet, too.

Port Scan (3):

Some malicious intruder will try to use a 'port scanner' to know how many ports of your Internet IP address are open, and they can collect a lot of valuable information by doing so. Check this box and the router will block all traffics which are trying to scan your Internet IP address.

Sync Flood (4):

This is another kind of attack, which uses a lot of fake connection request to consume the memory of your server, and try to make your server become unusable. Check this box and the router will filter this kind of traffic out.

If you want to reset all settings in this page back to previously-saved value, please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (5) button and the following message will be displayed on your web browser:

#### **Settings Saved Successfully!**

You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



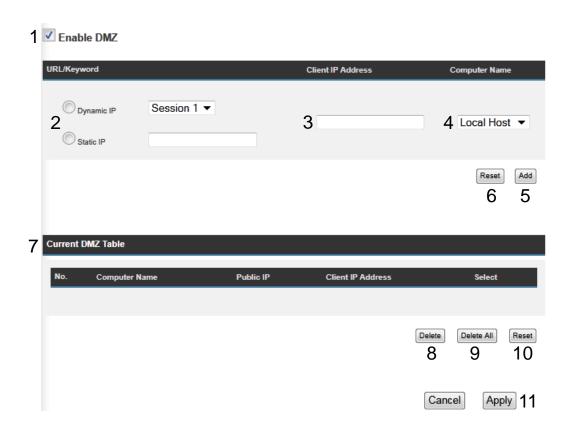
Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

### 3-3-4 Demilitarized Zone (DMZ)

Demilitarized Zone (DMZ) refers to a special area in your local network. This area resides in local network, and all computers in this area uses private IP address, too. But these private IP addresses are mapped to a certain Internet IP address, so other people on Internet can fully access those computers in DMZ.

Please follow the following instructions to set DMZ parameters:

Please click 'Firewall' menu on the left of web management interface, then click 'DMZ', and the following message will be displayed on your web browser:



Enable DMZ (1): Check this box to enable DMZ function, uncheck this box to disable DMZ function.

Public IP You can select 'Dynamic IP' or 'Static IP' here. address (2): If you select 'Dynamic IP', you have to select an

Internet connection session from dropdown menu; if you select 'Static IP', please input the IP address that

you want to map to a specific private IP address.

Client PC IP Please input the private IP address that the

address (3): Internet IP address will be mapped to.

Computer Name (4): Pull down the menu and all the computers connected

to the router will be listed here. You can easily to select the computer name without checking the IP address of

the computer.

Add (5): Click 'Add' button to add the public IP address and

associated private IP address to the DMZ table.

Reset (6): Click 'Clear' to remove the value you inputted in

Public IP address and Client PC IP address field.

Current All existing public IP address and private IP

DMZ Table (7): address mapping will be displayed here.

Delete (8): If you want to delete a specific DMZ entry, check

the 'select' box of the DMZ entry you want to delete, then click 'Delete Selected' button. (You can select

more than one DMZ entries).

Delete All (9): If you want to delete all DMZ entries listed here,

please click 'Delete All' button.

Reset (10): You can also click 'Reset' button to unselect all DMZ

entries.

If you want to reset all settings in this page back to previously-saved value,

please click 'Cancel' button.

After you finish with all settings, please click 'Apply' (11) button and the following message will be displayed on your web browser:

### Settings Saved Successfully!

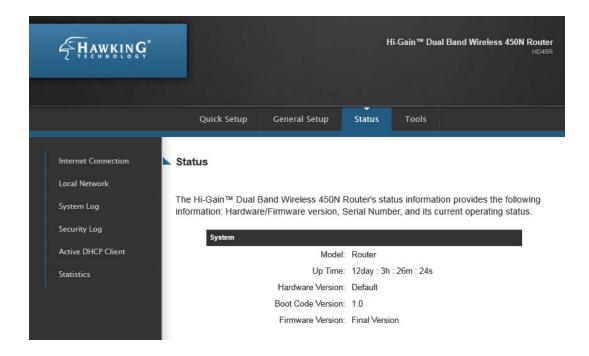
You may press Go Back button to continue configuring other settings or press APPLY button to restart the system to make the changes take effect.



Press 'Go Back' to save the settings made and go back to web management interface; press 'Apply' to save the settings made and restart the router so the settings will take effect after it reboots.

## 3-4 System Status

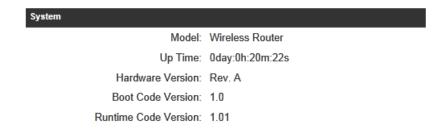
The functions described here will provide you the system related information.



## 3-4-1 System Information and Firmware Version

You can use this function to know the system information and firmware version of this router.

Please click 'Status' link in the web management interface.



NOTE: Information displayed here may vary.

### **3-4-2 Internet Connection Status**

You can use this function to know the status of current Internet connection.

Please click 'Internet Connection' menu on the left of web management interface, and the following message will be displayed on your web browser:

View the current Internet connection status and related information.

Attain IP Protocol: Static IP connect

IP Address: 10.1.1.156 Subnet Mask: 255.255.255.0

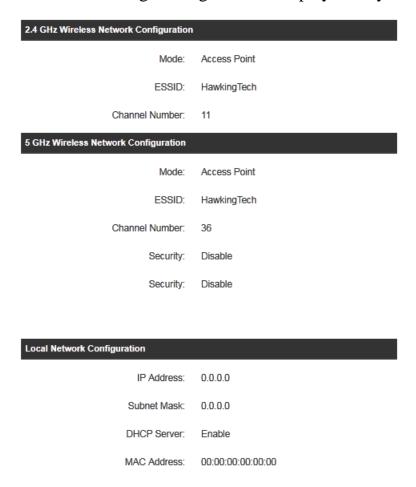
Default Gateway : 10.1.1.1
Primary DNS : 8.8.8.8
Secondary DNS : 0.0.0.0

This information will vary depending on the connection status.

### 3-4-3 Local Network

You can use this function to know the LAN settings of your router.

Please click 'Local Network' menu on the left of web management interface, and the following message will be displayed on your web browser:

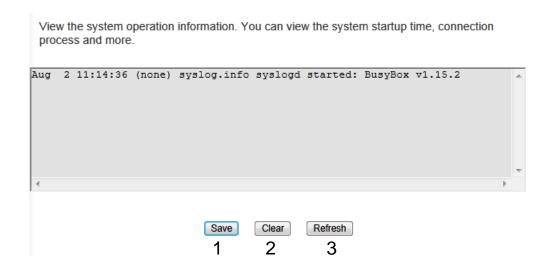


This information will vary depending on the device status.

### 3-4-4 System Log

All important system events are logged. You can use this function to check the event log of your router.

Please click 'System Log' menu on the left of web management interface, and the following message will be displayed on your web browser:



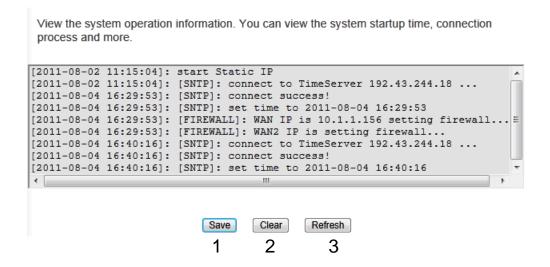
The system events will be displayed in this page, and here are descriptions of every buttons:

| Save (1):    | Save current event log to a text file. |
|--------------|--|
| Clear (2):   | Delete all event logs displayed here.  |
| Refresh (3): | Refresh the event log display.         |

## 3-4-5 Security Log

All information about network and system security is kept here, and you can use this function to check the security event log of your router.

Please click 'Security Log' menu on the left of web management interface, and the following message will be displayed on your web browser:



Save (1): Save current event log to a text file.

Clear (2): Delete all event logs displayed here.

Refresh (3): Refresh the event log display.

### 3-4-5 Active DHCP client list

If you're using the DHCP server function of this router, you can use this function to check all active DHCP leases issued by this router.

Please click 'Active DHCP client' menu on the left of web management interface, and the following message will be displayed on your web browser:

#### **Active DHCP Client**

This section shows the assigned IP address, MAC address and time expired for each DHCP leased client.

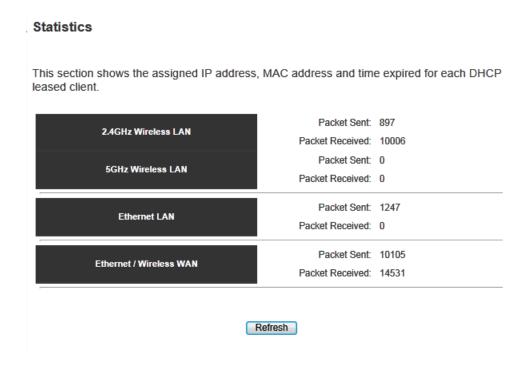


All information about active DHCP leases issued by this router will be displayed here. You can click 'Refresh' button to display latest information.

### 3-4-6 Statistics

You can use this function to check the statistics of wireless, LAN, and WAN interface of this router.

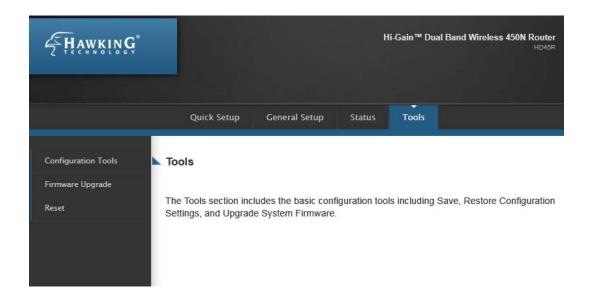
Please click 'Statistics' menu on the left of web management interface, and the following message will be displayed on your web browser:



You can click 'Refresh' button to display latest information.

### 3-5 System Tools

The functions described here will provide you system tools for the all the settings backup/restore, firmware upgrade and resetting the router to default settings. To enter system status menu, please either click 'Tools' link located at the upper-right corner of web management interface, or click 'Tools' button in main menu.

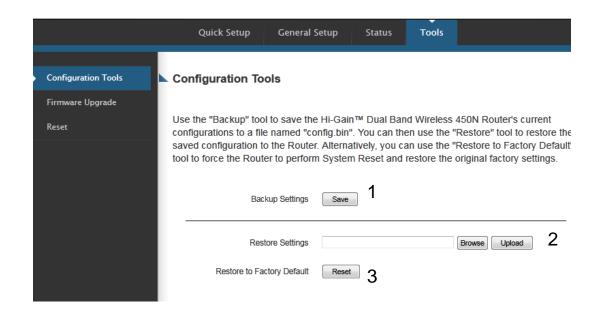


### 3-5-1 Configuration Backup and Restore

You can backup all configurations of this router to a file, so you can make several copied of router configuration for security reason.

To backup or restore router configuration, please follow the following instructions:

Please click 'Tool' located at the upper-right corner of web management interface, then click 'Configuration Tools' on the left of web management interface, then the following message will be displayed on your web browser:



Backup
Settings (1):

Press 'Save' button, and you'll be prompted to download the configuration as a file, default filename is 'config.bin', you can save it as another filename for different versions, and keep it in a safe place.

Restore
Settings (2):

Press 'Browse...' to pick a previously-saved configuration file from your computer, and then click 'Upload' to transfer the configuration file to router. After the configuration is uploaded, the router's configuration will be replaced by the file you just uploaded.

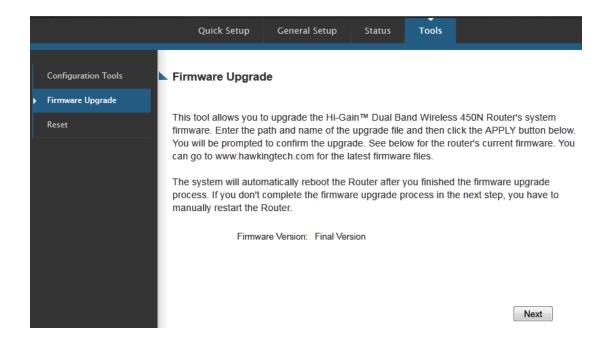
Restore to Click this button to remove all settings
Factory Default (3): you made, and restore the configuration of this
router back to factory default settings.

### 3-5-2 Firmware Upgrade

The system software used by this router is called as 'firmware', just like any applications on your computer, when you replace the old application with a new one; your computer will be equipped with new function. You can also use this firmware upgrade function to add new functions to your router, even fix the bugs of this router.

To upgrade firmware, please follow the following instructions:

Please click 'Tool' located at the upper-right corner of web management interface, then click 'Firmware Upgrade' on the left of web management interface, then the following message will be displayed on your web browser:



Please click 'Next', and the following message will be displayed:

#### Firmware Upgrade

This tool allows you to upgrade the Hi-Gain™ Dual Band Wireless 450N Router. Enter the path and name of the upgrade file and then click the Apply button below. You will be prompted to confirm the upgrade.



Click 'Browse' button first, you'll be prompted to provide the filename of firmware upgrade file. Please download the latest firmware file from our website, and use it to upgrade your router.

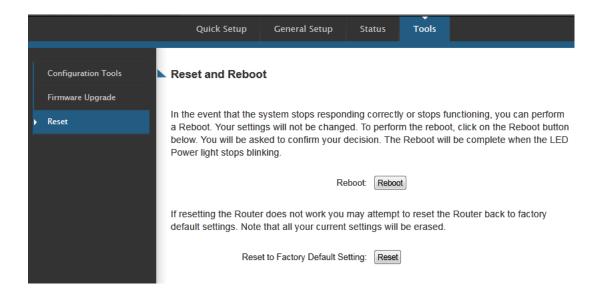
After a firmware upgrade file is selected, click 'Apply' button, and the router will start firmware upgrade procedure automatically. The procedure may take several minutes, please be patient.

NOTE: Never interrupt the upgrade procedure by closing the web browser or physically disconnect your computer from router. If the firmware you uploaded is corrupt, the firmware upgrade will fail, and you may have to return this router to the dealer of purchase to ask for help. (Warranty voids if you interrupted the upgrade procedure).

### 3-5-3 System Reset

If you think the network performance is bad, or you found the behavior of the router is strange, you can perform a router reset, sometime it will solve the problem.

To do so, please click 'Tool' located at the upper-right corner of web management interface, then click 'Reset' on the left of web management interface, then the following message will be displayed on your web browser:



Please click 'Apply' to reset your router, and it will be available again after few minutes, please be patient.

## **Chapter IV: Appendix**

## 4-1 Hardware Specification

**SOC+RF:** Ralink RT3883 (CPU+5GHz) + RT3092 (2.4GHz)

**Gigabit Switch:** Realtek RTL8367R

**Flash:** 8MB Parallel Flash **RAM:** 64MB DDR2 RAM

**WAN Port:** 10/100/1000M (Auto-MDI/MDI-X) UTP Port x 1 **LAN Ports:** 10/100/1000M (Auto-MDI/MDI-X) UTP Port x 4

MIMO Technology: 5GHz: 3T3R MIMO, 2.4GHz: 2T2R MIMO

Antenna: 3dBi Dual Band Fixed Dipole Antenna x 3 (3T3Rfor 5GHz and 2T2R for 2.4GHz)

**Output Power:** 

**2.4GHz** 

11b(11Mbps): 18±1.5dBm 11g(54Mbps): 17±1.5dBm

11n(20MHz, MCS15): 17±1.5dBm 11n(40MHz, MCS15): 16±1.5dBm

5GHz

11a(54Mbps): 15±1.5dBm

11n(20MHz, MCS23): 14±1.5dBm 11n(40MHz, MCS23): 14±1.5dBm

**Receive Sensitivity:** 

**2.4GHz** 

11b(11Mbps): -86dBm±2dBm 11g(54Mbps): -72dBm±2dBm

11n(20MHz, MCS15): -66dBm±2dBm 11n(40MHz, MCS15): -63dBm±2dBm

5GHz

11a(54Mbps): -72dBm±2dBm

11n(20MHz, MCS23): -66dBm±2dBm 11n(40MHz, MCS23): -63dBm±2dBm

**Power:** 12V, 1.25A Switch Power Adapter **Dimension:** 32(H) x 180(W) x 118(D) mm

**Temperature Operating:** 0~40<sub>o</sub>C, Storage: -20~60<sub>o</sub>C

**Humidity Operating:** Operating: 10~90% (Non Condensing), Storage: Max.95% (Non Condensing)

# 4-2 Troubleshooting

If the router is working improperly or stops, please refer to the follow solutions.

| Scenario               | Solution   |  |  |
|------------------------|--|--|--|
| Router is not          | a. Please check the connection of power cord               |  |  |
| responding to me       | and network cable of this router. All cords                |  |  |
| when I want to access  | and cables should be correctly and firmly                  |  |  |
| it by web browser      | inserted to the router.                                    |  |  |
|                        | If all LEDs on this router are off, please                 |  |  |
|                        | check the status of A/C power adapter, and                 |  |  |
|                        | make sure it's correctly powered.                          |  |  |
|                        | c. You must use the same IP address section                |  |  |
|                        | which router uses.   |  |  |
|                        | d. Are you using MAC or IP address filter?                 |  |  |
|                        | Try to connect the router by another                       |  |  |
|                        | computer and see if it works; if not, please               |  |  |
|                        | restore your router to factory default                     |  |  |
|                        | settings (pressing 'reset' button for over 10              |  |  |
|                        | seconds).  |  |  |
|                        | e. Set your computer to obtain an IP address               |  |  |
|                        | automatically (DHCP), and see if your                      |  |  |
|                        | computer can get an IP address.                            |  |  |
|                        | f. If you did a firmware upgrade and this                  |  |  |
|                        | happens, contact your dealer of purchase for               |  |  |
|                        | help.  |  |  |
|                        | g. If all above solutions don't work, contact              |  |  |
|                        | the dealer of purchase for help.                           |  |  |
| Can't get connected to | a. Go to 'Status' -> 'Internet Connection'                 |  |  |
| Internet               | menu, and check Internet connection status.                |  |  |
|                        | b. Please be patient, sometime Internet is just that slow. |  |  |
|                        |  |  |  |
|                        | c. If you connect a computer to Internet                   |  |  |
|                        | directly before, try to do that again, and                 |  |  |

|                       | T  |  |
|-----------------------|--|--|
|                       | check if you can get connected to Internet with your computer directly attached to the |  |
|                       | device provided by your Internet service   |  |
|                       | provider.  |  |
|                       | d. Check PPPoE / L2TP / PPTP user ID and   |  |
|                       | password again.  |  |
|                       | e. Call your Internet service provide and check  |  |
|                       | if there's something wrong with their  |  |
|                       | service.   |  |
|                       | f. If you just can't connect to one or more  |  |
|                       | website, but you can still use other internet  |  |
|                       | services, please check URL/Keyword filter.   |  |
|                       | g. Try to reset the router and try again later.  |  |
|                       | h. Reset the device provided by your Internet  |  |
|                       | service provider too.  |  |
|                       | i. Try to use IP address instead of hostname. If                                       |  |
|                       | you can use IP address to communicate with   |  |
|                       | a remote server, but can't use hostname,   |  |
|                       | please check DNS setting.  |  |
| I can't locate my     | a. 'Broadcast ESSID' set to off?   |  |
| router by my wireless | b. All three antennas are properly secured.  |  |
| client                | c. Are you too far from your router? Try to get  |  |
|                       | closer.  |  |
|                       | d. Please remember that you have to input  |  |
|                       | ESSID on your wireless client manually, if   |  |
| T'1 1 1 1'            | ESSID broadcast is disabled.   |  |
| File download is very | a. Are you using QoS function? Try to disable  |  |
| slow or breaks        | it and try again.  |  |
| frequently            | b. Internet is slow sometimes, being patient.  |  |
|                       | c. Try to reset the router and see if it's better after that.                          |  |
|                       | d. Try to know what computers do on your   |  |
|                       | local network. If someone's transferring big   |  |
|                       | files, other people will think Internet is   |  |
|                       | really slow.   |  |
|                       |  |  |

|                       | e. If this never happens before, call you       |  |
|-----------------------|---|--|
|                       | Internet service provider to know if there is   |  |
|                       | something wrong with their network.             |  |
| I can't log onto web  | a. Make sure you're connecting to the correct   |  |
| management interface: | IP address of the router!                       |  |
| password is wrong     | b. Password is case-sensitive. Make sure the    |  |
|                       | 'Caps Lock' light is not illuminated.           |  |
|                       | c. If you really forget the password, do a hard |  |
|                       | reset.  |  |
| Router become hot     | This is not a malfunction, if you can keep      |  |
|                       | your hand on the router's case.                 |  |
|                       | b. If you smell something wrong or see the      |  |
|                       | smoke coming out from router or A/C             |  |
|                       | power adapter, please disconnect the router     |  |
|                       | and A/C power adapter from utility power        |  |
|                       | (make sure it's safe before you're doing        |  |
|                       | this!), and call your dealer of purchase for    |  |
|                       | help.   |  |

### 4-3 Glossary

**Default Gateway (Router):** Every non-router IP device needs to configure a default gateway's IP address. When the device sends out an IP packet, if the destination is not on the same network, the device has to send the packet to its default gateway, which will then send it out towards the destination.

**DHCP:** Dynamic Host Configuration Protocol. This protocol automatically gives every computer on your home network an IP address.

**DNS Server IP Address:** DNS stands for Domain Name System, which allows Internet servers to have a domain name (such as www.Broadbandrouter.com) and one or more IP addresses (such as 192.34.45.8). A DNS server keeps a database of Internet servers and their respective domain names and IP addresses, so that when a domain name is requested (as in typing "Broadbandrouter.com" into your Internet browser), the user is sent to the proper IP address. The DNS server IP address used by the computers on your home network is the location of the DNS server your ISP has assigned to you.

**DSL Modem:** DSL stands for Digital Subscriber Line. A DSL modem uses your existing phone lines to transmit data at high speeds.

**Ethernet:** A standard for computer networks. Ethernet networks are connected by special cables and hubs, and move data around at up to 10/100 million bits per second (Mbps).

**Idle Timeout**: Idle Timeout is designed so that after there is no traffic to the Internet for a pre-configured amount of time, the connection will automatically be disconnected.

**IP Address and Network (Subnet) Mask:** IP stands for Internet Protocol. An IP address consists of a series of four numbers separated by periods, which identifies a single, unique Internet computer host in an IP network. Example: 192.168.2.1. It consists of 2 portions: the IP network address, and the host identifier.

The IP address is a 32-bit binary pattern, which can be represented as four cascaded decimal numbers separated by ".": aaa.aaa.aaa, where each "aaa" can be anything from 000 to 255, or as four cascaded binary numbers separated by ".":

A network mask is also a 32-bit binary pattern, and consists of consecutive leading 1's followed by consecutive trailing 0's, such as

11111111.111111111.11111111.000000000. Therefore sometimes a network mask can also be described simply as "x" number of leading 1's.

When both are represented side by side in their binary forms, all bits in the IP address that correspond to 1's in the network mask become part of the IP network address, and the remaining bits correspond to the host ID.

For example, if the IP address for a device is, in its binary form,

11011001.10110000.10010000.00000111, and if its network mask is,

11111111111111111111110000.00000000

It means the device's network address is

11011001.10110000.10010000.00000000, and its host ID is,

00000000.00000000000000000000111. This is a convenient and efficient method for routers to route IP packets to their destination.

**ISP Gateway Address:** (see ISP for definition). The ISP Gateway Address is an IP address for the Internet router located at the ISP's office.

**ISP:** Internet Service Provider. An ISP is a business that provides connectivity to the Internet for individuals and other businesses or organizations.

**LAN:** Local Area Network. A LAN is a group of computers and devices connected together in a relatively small area (such as a house or an office). Your home network is considered a LAN.

**MAC Address:** MAC stands for Media Access Control. A MAC address is the hardware address of a device connected to a network. The MAC address is a unique identifier for a device with an Ethernet interface. It is comprised of two parts: 3 bytes of data that corresponds to the Manufacturer ID (unique for each manufacturer), plus 3 bytes that are often used as the product's serial number.

**NAT:** Network Address Translation. This process allows all of the computers on your home network to use one IP address. Using the broadband router's NAT capability, you can access the Internet from any computer on your home network without having to purchase more IP addresses from your ISP.

**Port:** Network Clients (LAN PC) uses port numbers to distinguish one network application/protocol over another. Below is a list of common applications and protocol/port numbers:

| Application | Protocol | Port Number |
|-------------|----------|-------------|
| Telnet      | TCP      | 23          |
| FTP         | TCP      | 21          |
| SMTP        | TCP      | 25          |
| POP3        | TCP      | 110         |
| H.323       | TCP      | 1720        |
| SNMP        | UCP      | 161         |
| SNMP Trap   | UDP      | 162         |
| HTTP        | TCP      | 80          |
| PPTP        | ТСР      | 1723        |
| PC Anywhere | ТСР      | 5631        |
| PC Anywhere | UDP      | 5632        |

**PPPoE:** Point-to-Point Protocol over Ethernet. Point-to-Point Protocol is a secure data transmission method originally created for dial-up connections; PPPoE is for Ethernet connections. PPPoE relies on two widely accepted standards, Ethernet and the Point-to-Point Protocol. It is a communications protocol for transmitting information over Ethernet between different manufacturers

**Protocol:** A protocol is a set of rules for interaction agreed upon between multiple parties so that when they interface with each other based on such a protocol, the interpretation of their behavior is well defined and can be made objectively, without confusion or misunderstanding.

**Router:** A router is an intelligent network device that forwards packets between different networks based on network layer address information such as IP addresses.

**Subnet Mask:** A subnet mask, which may be a part of the TCP/IP information provided by your ISP, is a set of four numbers (e.g. 255.255.255.0) configured like an IP address. It is used to create IP address numbers used only within a particular network (as opposed to valid IP address numbers recognized by the Internet, which must be assigned by InterNIC).

**TCP/IP, UDP:** Transmission Control Protocol/Internet Protocol (TCP/IP) and Unreliable Datagram Protocol (UDP). TCP/IP is the standard protocol for data transmission over the Internet. Both TCP and UDP are transport layer protocol. TCP performs proper error detection and error recovery, and thus is reliable. UDP on the other hand is not reliable. They both run on top of the IP (Internet Protocol), a network layer protocol.

**WAN:** Wide Area Network. A network that connects computers located in geographically separate areas (e.g. different buildings, cities, countries). The Internet is a wide area network.

Web-based management Graphical User Interface (GUI): Many devices support a graphical user interface that is based on the web browser. This means the user can use the familiar Netscape or Microsoft Internet Explorer to Control/configure or monitor the device being managed.